



HEALTH & HUMAN SERVICES COMMITTEE AGENDA

Thursday, April 25, 2024 at 1:00 pm

W & M Edelbrock Centre, Dufferin Room, 30 Centre St, Orangeville ON L9W 2X1

The meeting will be live streamed on YouTube at the following link:

<http://www.youtube.com/@DufferinOne>

Land Acknowledgement Statement

We would like to begin by respectfully acknowledging that Dufferin County resides within the traditional territory and ancestral lands of the Tionontati (Petun), Attawandaron (Neutral), Haudenosaunee (Six Nations), and Anishinaabe peoples.

We also acknowledge that various municipalities within the County of Dufferin reside within the treaty lands named under the Haldimand Deed of 1784 and two of the Williams Treaties of 1818: Treaty 18: the Nottawasaga Purchase, and Treaty 19: The Ajetance Treaty.

These traditional territories upon which we live and learn, are steeped in rich Indigenous history and traditions. It is with this statement that we declare to honour and respect the past and present connection of Indigenous peoples with this land, its waterways and resources.

Roll Call

Declarations of Pecuniary Interests

PUBLIC QUESTION PERIOD

Members of the public in attendance are able to ask a question. If you unable to attend and would like to submit a question, please contact us at info@dufferincounty.ca or 519-941-2816 x2500 prior to 4:30 pm the day before the meeting.

REPORTS

1. HEALTH & HUMAN SERVICES – April 25, 2024 – ITEM #1
Community Services Mid Year Staffing Update

A report from the Director of Community Services, dated April 25, 2024, to provide details on a variety of position changes within the Community Services Department.

Recommendation:

THAT the report of the Director, Community Services, Community Services Mid Year Staffing Update, dated April 25, 2024, be received;

AND THAT the additional part-time EarlyON Program Facilitator position be approved.

2. GENERAL GOVERNMENT SERVICES – April 25, 2024 – ITEM #2
First Quarter Financial Results

A report from Manager of Corporate Finance, Treasurer, dated April 25, 2024, to outlines the financial results for the period covering January 1 to March 31, 2024.

Recommendation:

THAT the report on First Quarter Financial Results, from the Manager of Corporate Finance, Treasurer, dated April 25, 2024, be received.

NOTICE OF MOTIONS

Next Meeting

Thursday, May 23, 2024

W & M Edelbrock Centre, Dufferin Room, 30 Centre Street, Orangeville ON



A community that grows together

Report To: Chair Post and Members of the Health and Human Services Committee

Meeting Date: April 25, 2024

Subject: Community Services Mid Year Staffing Update

From: Anna McGregor, Director Community Services

Recommendation

THAT the report of the Director, Community Services, Community Services Mid Year Staffing Update, dated April 25, 2024, be received;

AND THAT the additional part-time EarlyON Program Facilitator position be approved.

Executive Summary

This report provides details on a variety of position changes within the Community Services Department. This report updates details contained within report HHS 2023-10-26 Organizational Planning – Health and Human Services, Item #7: [2023-10-26 Health and Human Services Agenda \(dufferincounty.ca\)](https://dufferincounty.ca/2023-10-26-Health-and-Human-Services-Agenda).

Three (3) contract positions have been transferred to outside agencies, one position has been updated to reflect new duties and an additional position is being created to meet increased needs.

Background and Discussion

Ontario Works (Reaching Home) – Transfer of Positions

Reaching Home (RH) is a unique community-based program aimed at preventing and reducing homelessness across Canada. It is funded by the Federal Government. RH relies on communities to determine their own needs and to develop appropriate projects.

RH supports designated communities to develop local solutions to homelessness.

Dufferin County is a designated community where the federal government has made a commitment to maintain annual funding for nine (9) years for housing and homelessness from 2019/2020 to 2027/2028.

Dufferin is served by a Community Advisory Board (CAB), which is the steering committee that develops a Community Plan. CAB includes a range of local partners from the public, not-for-profit and private sectors. These partners work together to develop plans for ending homelessness in their communities.

The County of Dufferin acts as the Community Entity (CE) which flows RH funds to projects approved by CAB. These RH funds come from the federal government, from Infrastructure Canada (INFC) not the County of Dufferin.

Service Providers are the organizations granted funds by the CAB following a Call for Proposals (CFP) or an Expression of Interest (EOI). When local agencies do not wish to provide services required by CAB, it defaults to the CE/County. The Ontario Works Division held three (3) contract positions for Housing Support Workers when no other agencies came forward in 2022/23 and 2023/24.

In February 2024, CAB did solicit interest from CAB member agencies specific to the Terms and Conditions of Reaching Home (RH) to meet the needs of homeless individuals in the County of Dufferin.

For this round of funding, for 2024/25 and 2025/26 there was interest from other agencies. Following a review of the Expression of Interest details received and decisions made by CAB, three (3) positions have now transferred from the County to local agencies. One (1) for the Dufferin Men’s Shelter, one (1) for the Choices Youth shelter and one (1) for Family Transition Place.

There is no reduction in service. The supports are still there for those in need and are now simply managed by other agencies. The transfer of caseloads was being carried out in mid April 2024.

The following table provides a break down of the funding and where the various positions, funded by RH, now reside for 2024/25 and 2025/26.

Title	Description	2024/25	2025/26
Project 1 - Housing Support now transferred from the County to external agencies	Family Transition Place – One (1) Housing Support Worker “women and women with children” Choices Emergency Shelter and Support Services – One (1) Housing Support Worker “youth” Choices Emergency Shelter and Support Services – One (1) Housing Support Worker “men”	\$264,660	\$269,440
Project 2 - Landlord Liaison – no change remains at the County	County – One (1) Landlord Liaison	\$76,360	\$77,900
Project 3 - Crisis/Outreach no change remains at FTP	Family Transition Place – One (1) Crisis Outreach Worker	\$95,710	\$97,453
Project 4 - Coordinated Access System	Coordinated Access Costs: HIFIS, Training, Learning Sessions, Conferences, Flex Fund, Anchor Social and mandated Point In Time count (PIT) costs	\$46,657	\$38,595
Total Project Cost		\$483,387	\$483,387
Reaching Home Admin @ 15% for CE/County		\$85,304	\$85,304
Total		\$568,691	\$568,691

Increase to EarlyON Staffing

The EO Program Facilitator role is responsible for creating learning environments that reflect effective practices, facilitating responsive and interactive programs with

parents/caregivers and their children up to the age developmentally of 6 years and providing relevant information and referrals to families in Dufferin County.

The needs of families have increased since the pandemic; needs include additional mental health supports, community resources, parent/caregiver support programs and relationship building.

This additional position is the same as existing roles and is intended to support the growing needs of the community. Duties also include, but are not limited to, administrative requirements, community training, liaising with the County's Community Pedagogist, as well as community agencies and committees, and adhering to the College of ECE's Standards of Practice and Code of Ethics.

The EarlyON team currently has 5 part-time Program Facilitators. This additional position takes it to 6 part-time Program Facilitators. The role can be funded from increased Provincial funding, existing municipal contribution that came from the previous service review/service realignment done during COVID and the realignment of program dollars and staffing dollars.

Ongoing costs will be reflected in the 2025 budget. Further details are contained with the attached "Additional 4 P's Staffing Request" document.

Early Years and Child Care – Change of Duties

The Early Years and Child Care division has seen an incredible amount of program change, particularly because of the Canada Wide Early Learning Child Care (CWELCC) programming, i.e. \$10 a day child care. These changes have in turn changed the work and duties required by one of the Community Services Worker (CSW) roles.

The role is now responsible for leading and contributing to the implementation of assigned early years programs, and supporting the enhancement of access, inclusion, and quality across licensed child care settings in the early years sector throughout the County of Dufferin, in accordance with the Ministry of Education guidelines, frameworks, early learning pedagogy, and service system requirements.

The role develops strong relationships with municipal, provincial, and local early years sector organizations and partners, including licensed child care operators (non-profit, commercial), EarlyON Child and Family Centres, planning groups, universities/colleges, and other municipalities, to facilitate ongoing engagement and communication that results in workforce capacity building, recourses, quality programs and supports.

To reflect the new duties an updated job description was sent to the County's contracted consultant for review. The new Job Description, titled "Early Years Program Strategist" came back at the same grade as a Community Services Worker (CSW), i.e. grade 8. Therefore, no change to salary costs. The Early Years and Child Care division has moved from three (3) Community Service Workers to one (1) Early Years Program Strategist and two (2) Community Service Workers.

Financial, Staffing, Legal, or IT Considerations

There is no current financial impact to the staffing changes noted in this report.

For the Ontario Works Division, the federal funding that paid for the Housing Support Workers has now been transferred to the agencies who now carry those positions. Both the funding and the positions moved.

The addition of an EarlyON Program Facilitator can be funded from the increase in funding received from the Province, existing municipal funding, and the realigned of program spend and salary spend.

There was not financial impact to the change from a Community Services Worker in the Early Years and Child Care Division to an Early Years Program Strategist.

Moving forward for 2025, new staffing budgets and organizational chart will be created to reflect the details contained within this report.

In Support of Strategic Plan Priorities and Objectives

Governance - identify opportunities to improve governance and service delivery/
improve the County's internal and external communication

Equity – align programs, services, and infrastructure with changing community needs

Respectfully Submitted By:

Anna McGregor
Director Community Services

Attachment: 4P's Assessment

Reviewed by: Sonya Pritchard, Chief Administrative Officer

Additional Staffing Request - 4Ps

To accompany report: HHS 2024-04-25 Community Services Mid Year Staffing Update

Position: (what is the position?)

Position Title: EarlyON Program Facilitator

Grade: 5

Overview of Job Responsibilities and Duties:

The EO Program Facilitator is responsible for creating learning environments that reflect effective practices, facilitating responsive and interactive programs with parents/caregivers and their children up to the age developmentally of 6 years and providing relevant information and referrals to families in Dufferin County. Duties also include, but are not limited to, administrative requirements, community training, liaising with the County's Community Pedagogist, as well as community agencies and committees, and adhering to the College of ECE's Standards of Practice and Code of Ethics.

Reports to Who: Early Years and Child Care Supervisor

Direct Reports: None

Is this role expected to require a new skill set different from current roles: No. This position is the same as existing roles and is intended to support the growing needs of the community. The EarlyON currently has 5 Part Time Program Facilitators. This additional position takes it to 6 Part Time Program Facilitators.

Purpose (why is it necessary, what's the risk of not doing it?)

Is this position a direct result of initiatives in the strat plan? Which one, how will this position contribute to further the goals and objectives?

This position would fall under the initiative: 5.1 Align programs, services, and infrastructure with changing community needs. The needs of families have increased since the Pandemic; needs include additional mental health supports, community resources, parent/caregiver support programs and relationship building.

Is this a new area of responsibility or expansion of a current area or additional support in a current service area or a change to the way services are being delivered?

Expansion of service - The goal would be to offer more programming including outreach and a potential increase to site hours of operation.

Is this related to an external program/initiative? Is this position providing support to local municipalities or community stakeholders?

This position would provide support County wide.

Is the need due to an increased level of activity? Are current staff already doing this work? Provide both quantitative and qualitative support when answering.

Client numbers have been increasing since the pandemic; a need to fill service gaps that were previously provided by other providers including lactation and mental health support and pre-natal sessions.

What consideration was given to identifying other activities that could be discontinued or scaled back in lieu of adding this role? Our parenting/caregiver community is consistently asking for more programs; additional programming required to fill gaps in the community.

What challenge or problem does adding this position solve?

Adding this position allows more flexibility within our current staffing structure. It will increase our reach to rural areas and will increase the hours that we are able to offer programs.

What challenge or problem is created or continues by not adding the position? Provide quantitative and qualitative data.

We can only offer programs and hours of operation that fit within the staffing compliment and hours. We have not been able to offer evening programs and our Saturday hours are minimal. Our parent program facilitator is providing support in many of the other programs above and beyond parenting programs, which means we are not able to offer a variety of these important programs.

Does this position address health and safety concern? Is there a health and safety risk associated with not adding this position? No

Are there any other risks related to not proceeding with this position? Increased liability risk? Risk to maintaining infrastructure, risks to privacy or security, risk to not meeting legislative timelines, etc. Provide supporting data. No

1. **Increased Liability Risk:** No
2. **Risk to Maintaining Infrastructure:** No
3. **Risks to Privacy or Security:** No
4. **Risk of Not Meeting Legislative Timelines:** No

Are there initiatives or activities that will not proceed or will be delayed without the addition of this position? Can the impact be quantified? What is the qualitative impact?

1. **Initiatives Affected:** No
2. **Quantitative Impact:** No
3. **Qualitative Impact:** No

How will this work be done without the additional position? What is the impact of that? OT for current staff, delays, staff burnout etc....

Without the additional position the impact affects meeting the needs of our community and families. While trying to offer all the programs and supports staff are being spread thin and in turn this could cause burnout. This would not be the choice for the County who wish to be an employer of choice.

Particulars (when will it start, what is the cost)

Estimated start date: June 2024

2024 Cost: \$36,813

Annualized cost: \$73,626 (based on 28 hours per week)

Is there offsetting funding or revenue?

Yes around \$76k is available. Provincial EarlyON program funding increased by approximately \$16k and there is approximately \$60k from existing municipal transformation funding because of the previous EarlyON service review/realignment during COVID.

Once the \$60k has been fully utilized, the salary budget for 2025 and the increase in funding should accommodate the additional cost because the existing and most recent salary budgets (since the service review) have come in with underspends, because part time hours are not fully realized because part time employees are not paid for time off in the same way as full time employees.

Are there savings from cost avoidance? (reduction in consulting fees) No

Are there any indirect savings? No

People (who will benefit)

With the addition of this position families in Dufferin County who use EO programs will benefit. More cost-free programs will be offered as well as a potential increase in hours of operation for Family Time. In turn the children will benefit with additional support, programs and well parents. Our current staff will benefit in the way of mental health and well-being while seeing the impact on our families in a positive light. Overall, the County will benefit as we are able to support more communities and municipalities in Dufferin.

Data to Support an additional EarlyON Program Facilitator:

Total numbers for 2022:

Number of Visits Made by Children: #6386

Number of Visits Made by Parents/Caregivers: #4994

Total numbers for 2023:

Number of Visits Made by Children: #9888

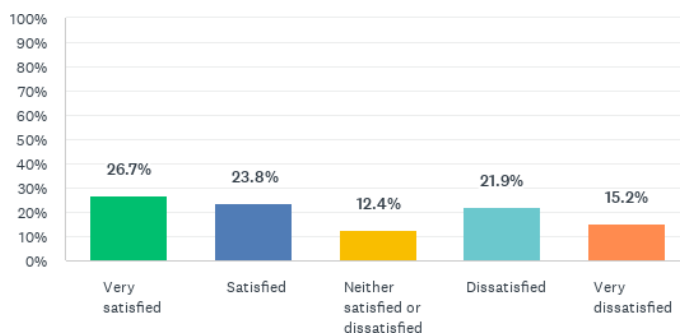
Number of Visits Made by Parents/Caregivers: #8135

Survey Results from August 2023:

Current Days and Hours of EarlyON Programs and Services

Respondents were asked to rate their level of satisfaction/dissatisfaction with the current days and hours of EarlyON programs and services. Overall, respondents provided mixed results to this question with an almost equal proportion reporting they are very satisfied or satisfied (50.5%) and those reporting they are neutral, dissatisfied or very dissatisfied (49.5%).

See the graph below for further details.



Overall, respondents noted the following about the days and hours of programs and services:

- They would like to see the EarlyON centre open more days at all locations
- They would like to have longer hours of service (beyond 4 pm)
- They would like there to be more Saturday/weekend hours

Other Potential Locations for EarlyON Programs and Services

Respondents were asked if there are any other locations where they would like to see EarlyON programs and services offered. 25 respondents (23.1% of all respondents) provided a suggestion. Suggestions include:

- Continue the Horning's Mills
- Grand Valley
- More days at Grand Valley
- More in Grand Valley
- Loved the recent pop up at Waldemar Park, would love to see that again
- More Waldemar programs
- And/or more outdoor programming options in GV
- Mono, Melancthon, Dundalk
- Just an idea - what about Amaranth township's park/pavilion?
- Hockley Valley
- Orangeville needs another or much bigger location. Biggest population but smallest centre
- Just more options in Orangeville
- Just would like Orangeville site to be bigger and offer more...a running, bike room for example

Improvements for the EarlyON

82 respondents (75.9% of all respondents) provided a comment about what could be improved with EarlyON.

The themes that emerged from the responses, include:

1. **Increased Hours and Days:** The most frequently mentioned improvement is to have the centres open more frequently and for longer hours. This includes requests for more days in operation, extended evening and weekend hours, no programs during nap time and consistent schedules
2. **Age-Specific Programs:** Respondents expressed a desire for more age-specific programs and playtimes, ensuring that activities are tailored to the developmental stages of children
3. **More Programs and Offerings:** Many participants requested a broader range of programs and activities, such as music programs, arts, and crafts centres, and special speakers
4. **Location and Space:** Requests for larger spaces, especially in crowded locations like Orangeville, were made. Some respondents also suggested a more accessible location for certain programs and opening more EarlyON locations to make the program more accessible
5. **Virtual Presence:** Some participants suggested creating a virtual

presence, offering online resources, stories, and craft ideas for families who cannot attend in person



A community that grows together

Report To: Chair Post and Members of the Health and Human Services
Committee

Meeting Date: April 25, 2024

Subject: First Quarter Financial Results

From: Aimee Raves, Manager of Corporate Finance, Treasurer

Recommendation

THAT the report on First Quarter Financial Results, from the Manager of Corporate Finance, Treasurer, dated April 25, 2024, be received.

Executive Summary

This report outlines the financial results for the period covering January 1 to March 31, 2024. A few highlights have been included by division.

Background & Discussion

Attached are the operating and capital financial results as of the end of March 2024. The numbers presented are unaudited and subject to change but provide a picture of the current financial position. Generally, most operating areas should be at about 25% of budget. Capital work tends to ramp up later in the year thus minimal activity has occurred to date and thus no highlights have been included. Below are comments for each division. A more detailed financial review will be provided based on June 30 results.

Long Term Care

- Additional funding will have a positive impact on the bottom line
- Staffing shortages, particularly personal support workers are leading to higher than normal overtime costs

Community Support Services

- Approval to allocate surplus funds toward vehicle replacement will positively impact the capital asset fund

- Delay in invoicing results in Service Delivery showing as lower than expected
- Work associated with the older adults services review and development of master housing strategy will flow through this division

Mel Lloyd Centre

- Renovations completed to update some meeting space

Ontario Works and Employment

- Received one time funding for training and staffing costs in the amount of \$15,618
- Upcoming retirements within division may create temporary staffing pressures while replacements are onboarded
- Beginning to see an upward trend in caseload

Early Years and Child Care

- Uncertainty surrounding new funding formula impact it may have on ability to support new and existing spaces
- Received additional funding to support the Canada Wide Early Learning Child Care program, a modest increase was also received for EarlyON

Community Housing

- Uncertainty surrounding the future of funding
- New contracts have been put in place to allocate HPP (Homelessness Prevention Program) funding to Supportive Housing in partnership with SHIP
- Seeing an increase in building maintenance related costs due to move outs and aging of buildings

Paramedic Services

- Anticipating refund from hospital due to funding they received to offset costs associated with Bill 124
- Provincial funding is based on prior year budget, staff continue to work with the Ministry to ensure costs associated with Bill 124 and additional staffing in 2024 will be included in the funding

Public Health

- Repayment of loan expected to occur in the fourth quarter
- Will be approximately 2.2% over budget in Service Delivery

Financial Impact

No significant concerns have been identified at this time. All divisions are on track for this time of the year. Although Government Transfers for many Health and Human Services programs are typically received in advance, prior to when the money goes out the door through Service Delivery. This timing error can often skew the monthly results, in particular Community Support Services, Early Years and Child Care as well as some areas within Dufferin Oaks resulting in revenues far exceeding expenses. In most cases any unspent money will be sent back to the Province.

In Support of Strategic Plan Priorities and Objectives:

Governance - improve the County's internal and external communication

Respectfully submitted by:

Aimee Raves, CPA CMA
Manager of Corporate Finance, Treasurer

Attachment: Q1 Financial Statement

Reviewed by: Sonya Pritchard, Chief Administrative Officer

Dufferin Oaks

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
User Fees	\$4,166	\$1,037	\$4,150	\$3,113	24.98%
Rent Revenue	\$301	\$94	\$353	\$259	26.64%
Government Transfers	\$13,609	\$4,264	\$13,791	\$9,527	30.92%
Other Revenue	\$683	\$137	\$510	\$373	26.87%
Total Revenues	\$18,758	\$5,532	\$18,804	\$13,272	29.42%
Expenditures					
Salaries and Benefits	\$17,276	\$4,728	\$18,073	\$13,345	26.16%
Administrative and Office	\$550	\$146	\$877	\$731	16.67%
Service Delivery	\$3,013	\$525	\$2,961	\$2,436	17.74%
IT and Communications	\$134	\$42	\$174	\$132	24.30%
Facilities	\$1,295	\$285	\$1,417	\$1,131	20.14%
Vehicles and Equipment	\$258	\$31	\$211	\$180	14.71%
Internal Services Used	\$200	\$46	\$230	\$184	19.91%
Total Expenditures	\$22,726	\$5,804	\$23,944	\$18,140	24.24%
Transfers					
Transfers from Reserves	-\$206	-\$53	-\$358	-\$304	14.87%
Transfers to Reserves	\$307	\$0	\$172	\$172	0.00%
Total Transfers	\$101	-\$53	-\$185	-\$132	28.71%
Total Operating Dufferin Oaks	\$4,069	\$218	\$4,955	\$4,737	4.41%
Capital Investment	\$585	\$1,300	\$1,300	\$0	100.00%
Total Dufferin Oaks	\$4,654	\$1,518	\$6,255	\$4,737	24.28%

Dufferin Oaks Long Term Care

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
User Fees	\$4,047	\$1,006	\$3,974	\$2,968	25.32%
Government Transfers	\$12,068	\$3,550	\$12,098	\$8,548	29.34%
Other Revenue	\$627	\$123	\$451	\$328	27.23%
Total Revenues	\$16,743	\$4,679	\$16,523	\$11,844	28.32%
Expenditures					
Salaries and Benefits	\$16,577	\$4,519	\$17,245	\$12,726	26.21%
Administrative and Office	\$501	\$136	\$644	\$509	21.03%
Service Delivery	\$2,230	\$438	\$1,783	\$1,345	24.57%
IT and Communications	\$116	\$29	\$153	\$125	18.75%
Facilities	\$820	\$160	\$922	\$762	17.33%
Vehicles and Equipment	\$211	\$20	\$150	\$131	13.20%
Internal Services Used	\$200	\$46	\$230	\$184	19.91%
Total Expenditures	\$20,656	\$5,347	\$21,129	\$15,782	25.31%
Transfers					
Transfers from Reserves	-\$206	-\$53	-\$208	-\$154	25.62%
Transfers to Reserves	\$105	\$0	\$172	\$172	0.00%
Total Transfers	-\$101	-\$53	-\$35	\$18	151.04%
Total Operating Dufferin Oaks	\$3,813	\$615	\$4,571	\$3,956	13.46%
Capital Investment	\$445	\$1,100	\$1,100	\$0	100.00%
Total Dufferin Oaks Long Term Care	\$4,258	\$1,715	\$5,671	\$3,956	30.25%

Long Term Care - Capital Asset Fund

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Prior Year Carry Forward			\$700		\$700
Opening Balance	\$1,130	\$670	-\$30		-\$30
Contributions					
Capital Levy	\$445	\$1,100	\$1,100	\$0	\$1,100
Other Revenue	\$293	\$0	\$88	\$0	\$88
Transfers from Reserves	\$0	\$0	\$0	\$0	\$0
Total Contributions	\$738	\$1,100	\$1,188	\$0	\$1,188
Capital Work					
Land Improvements	\$314	\$5	\$196	\$0	\$196
Buildings	\$200	\$23	\$1,020	\$60	\$1,080
Equipment & Machinery	\$380	\$8	\$157	\$0	\$157
Vehicles	\$217	\$0	\$200	\$0	\$200
Other	\$87	\$1	\$0	\$275	\$275
Total Capital Work	\$1,198	\$37	\$1,573	\$335	\$1,908
Ending Capital Asset Fund Balance	\$670	\$1,733	\$285		-\$50

Work Plan Summary

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Expenditures					
Parking Lot and Curbing	\$275	\$2	\$0	\$0	\$0
Exterior Patio/Walkways	\$36	\$3	\$196	\$0	\$196
Landscaping	\$3	\$0	\$0	\$0	\$0
Land Improvements	\$314	\$5	\$196	\$0	\$196
Security	\$0	\$0	\$400	\$0	\$400
Roof Replacement	\$1	\$0	\$375	\$0	\$375
Flooring	\$17	\$0	\$20	\$0	\$20
HVAC	\$149	\$7	\$5	\$30	\$35
Electrical	\$0	\$0	\$220	\$0	\$220
Bathroom	\$5	\$0	\$0	\$0	\$0
Interior Upgrades	\$28	\$16	\$0	\$30	\$30
Buildings	\$200	\$23	\$1,020	\$60	\$1,080
Appliance Replacement	\$3	\$0	\$0	\$0	\$0
Macerators	\$0	\$0	\$10	\$0	\$10
Kitchen Equipment	\$19	\$4	\$45	\$0	\$45
Beds and Bedroom Furniture	\$57	\$4	\$40	\$0	\$40
Lifts	\$79	\$0	\$23	\$0	\$23
Tub Replacement/Resident Bathing	\$165	\$0	\$20	\$0	\$20
Resident Lounge Furniture	\$46	\$0	\$20	\$0	\$20
Laundry Equipment	\$10	\$0	\$0	\$0	\$0
Equipment & Machinery	\$380	\$8	\$157	\$0	\$157
Vehicles	\$217	\$0	\$200	\$0	\$200
Vehicles	\$217	\$0	\$200	\$0	\$200
Nurse Call System/Point of Care	\$87	\$1	\$0	\$275	\$275
Other	\$87	\$1	\$0	\$275	\$275
Total Work Plan Summary	\$1,198	\$37	\$1,573	\$335	\$1,908

Community Support Services

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
User Fees	\$119	\$31	\$176	\$145	17.42%
Government Transfers	\$1,540	\$714	\$1,693	\$979	42.20%
Other Revenue	\$0	\$0	\$2	\$2	0.00%
Total Revenues	\$1,659	\$745	\$1,871	\$1,126	39.83%
Expenditures					
Salaries and Benefits	\$699	\$208	\$828	\$620	25.15%
Administrative and Office	\$49	\$11	\$233	\$222	4.61%
Service Delivery	\$783	\$87	\$1,178	\$1,091	7.39%
IT and Communications	\$17	\$13	\$19	\$6	68.84%
Facilities	\$54	\$14	\$56	\$42	25.00%
Vehicles and Equipment	\$47	\$11	\$61	\$50	18.42%
Total Expenditures	\$1,648	\$345	\$2,375	\$2,030	14.51%
Transfers					
Transfers from Reserves	\$0	\$0	-\$150	-\$150	0.00%
Transfers to Reserves	\$202	\$0	\$0	\$0	0.00%
Total Transfers	\$202	\$0	-\$150	-\$150	0.00%
Total Community Support Services	\$191	-\$400	\$354	\$755	-113.0%

Mel Lloyd Centre

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
Rent Revenue	\$301	\$94	\$353	\$259	26.64%
Other Revenue	\$56	\$14	\$57	\$43	25.00%
Total Revenues	\$357	\$108	\$410	\$302	26.41%
Expenditures					
IT and Communications	\$1	\$0	\$1	\$1	14.36%
Facilities	\$421	\$112	\$439	\$327	25.44%
Total Expenditures	\$422	\$112	\$440	\$328	25.40%
Total Operating Mel Lloyd	\$65	\$3	\$30	\$27	11.63%
Capital Investment	\$140	\$200	\$200	\$0	100.00%
Total Mel Lloyd Centre	\$205	\$203	\$230	\$27	88.47%

Mel Lloyd Centre - Capital Asset Fund

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Prior Year Carry Forward			\$737		\$737
Opening Balance	\$661	\$453	-\$284		-\$284
Contributions					
Capital Levy	\$140	\$200	\$200	\$0	\$200
Total Contributions	\$140	\$200	\$200	\$0	\$200
Capital Work					
Land Improvements	\$287	\$0	\$0	\$0	\$0
Buildings	\$62	\$16	\$798	\$0	\$798
Equipment & Machinery	\$0	\$0	\$20	\$0	\$20
Total Capital Work	\$348	\$16	\$818	\$0	\$818
Ending Capital Asset Fund Balance	\$453	\$636	-\$165		-\$165

Work Plan Summary

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Expenditures					
Parking Lot and Curbing	\$287	\$0	\$0	\$0	\$0
Land Improvements	\$287	\$0	\$0	\$0	\$0
Security	\$0	\$0	\$20	\$0	\$20
Roof Replacement	\$1	\$0	\$630	\$0	\$630
Flooring	\$5	\$0	\$3	\$0	\$3
HVAC	\$53	\$0	\$13	\$0	\$13
Electrical	\$0	\$16	\$2	\$0	\$2
Lighting	\$2	\$0	\$0	\$0	\$0
Interior Upgrades	\$0	\$0	\$130	\$0	\$130
Buildings	\$62	\$16	\$798	\$0	\$798
Diesel Tank	\$0	\$0	\$20	\$0	\$20
Equipment & Machinery	\$0	\$0	\$20	\$0	\$20
Total Work Plan Summary	\$348	\$16	\$818	\$0	\$818

Community Services

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
User Fees	\$21	\$5	\$22	\$17	21.63%
Rent Revenue	\$2,324	\$591	\$2,412	\$1,820	24.53%
Government Transfers	\$23,325	\$6,621	\$26,416	\$19,795	25.06%
Other Revenue	\$1,012	\$135	\$679	\$544	19.82%
Total Revenues	\$26,682	\$7,352	\$29,528	\$22,177	24.90%
Expenditures					
Salaries and Benefits	\$4,289	\$1,109	\$4,907	\$3,799	22.59%
Administrative and Office	\$467	\$67	\$515	\$449	12.96%
Debt Repayment	\$638	\$159	\$636	\$477	25.00%
Service Delivery	\$22,658	\$5,051	\$26,715	\$21,664	18.91%
IT and Communications	\$62	\$57	\$109	\$52	52.51%
Facilities	\$2,492	\$566	\$2,300	\$1,734	24.62%
Vehicles and Equipment	\$11	\$4	\$10	\$6	38.08%
Internal Services Used	\$1,047	\$42	\$1,086	\$1,044	3.87%
Total Expenditures	\$31,664	\$7,055	\$36,278	\$29,224	19.45%
Transfers					
Transfers from Reserves	\$0	\$0	-\$570	-\$570	0.00%
DC Contribution	-\$638	-\$118	-\$158	-\$39	75.00%
Transfers to Reserves	\$816	\$2	\$7	\$5	25.00%
Total Transfers	\$177	-\$116	-\$721	-\$605	16.15%
Total Operating Community	\$5,159	-\$413	\$6,029	\$6,442	-6.85%
Capital Investment	\$720	\$1,200	\$1,200	\$0	100.00%
Total Community Services	\$5,879	\$787	\$7,229	\$6,442	10.88%

Ontario Works & Employment

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
Government Transfers	\$5,426	\$1,583	\$7,412	\$5,829	21.35%
Other Revenue	\$147	\$8	\$100	\$92	8.40%
Total Revenues	\$5,573	\$1,591	\$7,512	\$5,921	21.18%
Expenditures					
Salaries and Benefits	\$1,633	\$393	\$1,668	\$1,274	23.59%
Administrative and Office	\$117	\$41	\$142	\$100	29.27%
Service Delivery	\$4,556	\$1,325	\$6,688	\$5,363	19.81%
IT and Communications	\$23	\$4	\$23	\$19	16.80%
Facilities	\$16	\$4	\$16	\$12	25.00%
Internal Services Used	\$136	\$18	\$85	\$66	21.64%
Total Expenditures	\$6,481	\$1,786	\$8,621	\$8,621	20.71%
Transfers					
Transfers from Reserves	\$0	\$0	-\$150	-\$150	0.00%
Transfers to Reserves	\$7	\$2	\$7	\$5	25.00%
Total Transfers	\$7	\$2	-\$143	-\$145	-1.22%
Total Ont. Works & Employment	\$914	\$196	\$967	\$770	20.32%

Early Years & Child Care

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
Rent Revenue	\$3	\$1	\$3	\$2	26.00%
Government Transfers	\$14,594	\$3,674	\$15,264	\$11,590	24.07%
Other Revenue	\$304	\$0	\$203	\$203	0.00%
Total Revenues	\$14,900	\$3,675	\$15,469	\$11,794	23.76%
Expenditures					
Salaries and Benefits	\$1,294	\$340	\$1,510	\$1,170	22.54%
Administrative and Office	\$22	\$3	\$37	\$34	6.82%
Service Delivery	\$14,079	\$1,876	\$14,639	\$12,763	12.82%
IT and Communications	\$20	\$24	\$44	\$20	54.71%
Facilities	\$101	\$27	\$104	\$77	25.63%
Vehicles and Equipment	\$4	\$3	\$7	\$4	42.06%
Internal Services Used	\$158	\$19	\$174	\$155	10.71%
Total Expenditures	\$15,679	\$2,291	\$16,514	\$14,223	13.88%
Transfers					
Transfers to Reserves	\$25	\$0	\$0	\$0	0.00%
Total Transfers	\$25	\$0	\$0	\$0	0.00%
Total EYCC	\$804	-\$1,384	\$1,045	\$2,429	#####

Community Housing

(in 000s)	2023 ACTUAL	MAR 2024 ACTUAL	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
User Fees	\$21	\$5	\$22	\$17	21.63%
Rent Revenue	\$2,321	\$591	\$2,409	\$1,818	24.52%
Government Transfers	\$3,305	\$1,364	\$3,740	\$2,376	36.47%
Other Revenue	\$561	\$126	\$376	\$250	33.53%
Total Revenues	\$6,209	\$2,086	\$6,547	\$4,462	31.85%
Expenditures					
Salaries and Benefits	\$1,362	\$375	\$1,730	\$1,355	21.68%
Administrative and Office	\$328	\$23	\$337	\$314	6.78%
Debt Repayment	\$638	\$159	\$636	\$477	25.00%
Service Delivery	\$4,024	\$1,850	\$5,388	\$3,537	34.34%
IT and Communications	\$19	\$29	\$42	\$13	69.74%
Facilities	\$2,374	\$536	\$2,180	\$1,644	24.57%
Vehicles and Equipment	\$6	\$1	\$4	\$3	30.86%
Internal Services Used	\$753	\$5	\$827	\$822	0.61%
Total Expenditures	\$9,504	\$2,978	\$11,143	\$8,165	26.72%
Transfers					
Transfers from Reserves	\$0	\$0	-\$420	-\$420	0.00%
DC Contribution	-\$638	-\$118	-\$158	-\$39	75.00%
Transfers to Reserves	\$784	\$0	\$0	\$0	0.00%
Total Transfers	\$145	-\$118	-\$578	-\$460	20.45%
Total Operating Housing	\$3,441	\$774	\$4,018	\$3,243	19.27%
Capital Investment	\$720	\$1,200	\$1,200	\$0	100.00%
Total Community Housing	\$4,161	\$1,974	\$5,218	\$3,243	37.84%

Community Housing - Capital Asset Fund

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Prior Year Carry Forward			\$1,289		\$1,289
Opening Balance	\$3,207	\$2,454	\$1,165		\$1,165
Contributions					
Government Transfers	\$0	\$0	\$744	\$0	\$744
Capital Levy	\$720	\$900	\$900	\$0	\$900
Total Contributions	\$720	\$900	\$1,644	\$0	\$1,644
Capital Work					
Land Improvements	\$451	\$2	\$174	\$90	\$264
Buildings	\$946	\$45	\$2,827	\$0	\$2,827
Equipment & Machinery	\$77	\$17	\$62	\$0	\$62
Vehicles	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0
Total Capital Work	\$1,474	\$63	\$3,063	\$90	\$3,153
Ending Capital Asset Fund Balance	\$2,454	\$3,291	\$1,034		\$944

Work Plan Summary

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Expenditures					
Parking Lot and Curbing	\$451	\$2	\$113	\$90	\$203
Exterior Patio/Walkways	\$0	\$0	\$61	\$0	\$61
Landscaping	\$0	\$0	\$0	\$0	\$0
Land Improvements	\$451	\$2	\$174	\$90	\$264
Security	\$5	\$0	\$118	\$0	\$118
Exterior Walls	\$0	\$0	\$40	\$0	\$40
Roof Replacement	\$39	\$0	\$675	\$0	\$675
Windows	\$12	\$0	\$760	\$0	\$760
Structural	\$470	\$0	\$70	\$0	\$70
Flooring	\$130	\$17	\$237	\$0	\$237
HVAC	\$58	\$2	\$280	\$0	\$280
Electrical	\$19	\$18	\$295	\$0	\$295
Exterior Doors	\$55	\$8	\$170	\$0	\$170
Kitchen	\$41	\$0	\$81	\$0	\$81
Bathroom	\$115	\$0	\$103	\$0	\$103
Buildings	\$946	\$45	\$2,827	\$0	\$2,827
Appliance Replacement	\$77	\$17	\$62	\$0	\$62
Equipment & Machinery	\$77	\$17	\$62	\$0	\$62
Total Work Plan Summary	\$1,474	\$63	\$3,063	\$90	\$3,153

Health Services

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
Government Transfers	\$5,014	\$1,485	\$5,948	\$4,463	24.97%
Other Revenue	\$19	\$2	\$18	\$16	8.59%
Total Revenues	\$5,034	\$1,487	\$5,966	\$4,479	24.92%
Expenditures					
Administrative and Office	\$13	\$2	\$113	\$111	1.65%
Debt Repayment	\$238	\$60	\$2,152	\$2,092	2.77%
Service Delivery	\$9,905	\$2,585	\$11,328	\$8,744	22.81%
IT and Communications	\$138	\$77	\$222	\$145	34.73%
Facilities	\$149	\$36	\$151	\$115	23.95%
Vehicles and Equipment	\$404	\$88	\$426	\$338	20.69%
Internal Services Used	\$559	\$136	\$725	\$589	18.78%
Total Expenditures	\$11,405	\$2,984	\$15,117	\$15,117	19.74%
Transfers					
Transfers from Reserves	\$0	\$0	-\$2,053	-\$2,053	0
DC Contribution	-\$161	-\$40	-\$161	-\$121	25.00%
Transfers to Reserves	\$25	\$0	\$25	\$25	0
Total Transfers	-\$136	-\$40	-\$2,189	-\$2,149	1.84%
Total Operating Health	\$6,235	\$1,457	\$6,963	\$5,506	20.92%
Capital Investment	\$490	\$518	\$518	\$0	100.00%
Total Health Services	\$6,725	\$1,974	\$7,480	\$5,506	26.39%

Paramedic Services

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Revenues					
Government Transfers	\$5,014	\$1,485	\$5,948	\$4,463	24.97%
Other Revenue	\$19	\$2	\$18	\$16	8.59%
Total Revenues	\$5,034	\$1,487	\$5,966	\$4,479	24.92%
Expenditures					
Administrative and Office	\$13	\$2	\$113	\$111	1.65%
Service Delivery	\$8,184	\$2,141	\$9,556	\$7,414	22.41%
IT and Communications	\$138	\$77	\$222	\$145	34.73%
Facilities	\$149	\$36	\$151	\$115	23.95%
Vehicles and Equipment	\$404	\$88	\$426	\$338	20.69%
Internal Services Used	\$559	\$136	\$725	\$589	18.78%
Total Expenditures	\$9,446	\$2,481	\$11,193	\$8,712	22.17%
Transfers					
Transfers from Reserves	\$0	\$0	-\$100	-\$100	0.00%
Transfers to Reserves	\$25	\$0	\$25	\$25	0.00%
Total Transfers	\$25	\$0	-\$75	-\$75	0.00%
Total Operating Paramedic	\$4,437	\$994	\$5,153	\$4,158	19.30%
Capital Investment	\$490	\$518	\$518	\$0	0.00%
Total Paramedic Services	\$4,927	\$1,512	\$5,670	\$4,158	26.66%

Public Health

(in 000s)	2023 ACTUAL	MAR 2024	2024 BUDGET	DOLLAR CHANGE	%AGE CHANGE
Expenditures					
Debt Repayment	\$238	\$60	\$2,152	\$2,092	2.77%
Service Delivery	\$1,721	\$443	\$1,773	\$1,329	25.00%
Total Expenditures	\$1,959	\$503	\$3,924	\$3,421	12.81%
Transfers					
Transfers from Reserves	\$0	\$0	-\$1,953	-\$1,953	0.00%
DC Contribution	-\$161	-\$40	-\$161	-\$121	25.00%
Total Transfers	-\$161	-\$40	-\$2,114	-\$2,074	1.90%
Total WDG Public Health	\$1,798	\$463	\$1,810	\$1,348	25.55%

Paramedics - Capital Asset Fund

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Prior Year Carry Forward			\$322		\$322
Opening Balance	\$1,457	\$1,530	\$1,208		\$1,208
Contributions					
Capital Levy	\$490	\$518	\$518	\$0	\$518
Other Revenue	\$49	\$0	\$6	\$0	\$6
Transfers from Reserves	\$0	\$0	\$0	\$0	\$0
Total Contributions	\$539	\$518	\$523	\$0	\$523
Capital Work					
Land Improvements	\$0	\$0	\$5	\$0	\$5
Buildings	\$50	\$0	\$78	\$40	\$118
Equipment & Machinery	\$0	\$0	\$96	\$0	\$96
Vehicles	\$416	\$0	\$600	\$0	\$600
Total Capital Work	\$466	\$0	\$779	\$40	\$819
Ending Capital Asset Fund Balance	\$1,530	\$2,047	\$1,274		\$1,234

Work Plan Summary

	2023 ACTUAL	2024 ACTUAL	2024 PLAN	2023 Carry- forward	2024 Revised PLAN
Expenditures					
Asphalt Paving	\$0	\$0	\$5	\$0	\$5
Land Improvements	\$0	\$0	\$5	\$0	\$5
Security	\$1	\$0	\$30	\$40	\$70
Flooring	\$26	\$0	\$0	\$0	\$0
Garage Doors	\$23	\$0	\$48	\$0	\$48
Buildings	\$50	\$0	\$78	\$40	\$118
Appliance Replacement	\$0	\$0	\$6	\$0	\$6
In-vehicle Laptops	\$0	\$0	\$90	\$0	\$90
Equipment & Machinery	\$0	\$0	\$96	\$0	\$96
Community Paramedic Vehicle/ERUs	\$35	\$0	\$0	\$0	\$0
Ambulances	\$381	\$0	\$600	\$0	\$600
Vehicles	\$416	\$0	\$600	\$0	\$600
Total Work Plan Summary	\$466	\$0	\$779	\$40	\$819