



2024 UPDATE
COMMUNITY SAFETY AND WELL-BEING (CSWB) PLAN
CSWB INTEGRATION TABLE

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THE CO-CHAIRS

The Dufferin CSWB Integration Table is co-chaired by two leaders of the Dufferin community. Jennifer Payne of Headwaters Communities in Action continues her leadership as Co-Chair, and the Integration Table welcomed a new Co-Chair in 2025, Anna Vanderlaan of Wellington-Dufferin-Guelph Public Health (WDGPH). Welcome aboard Anna, and thank you to Jennifer and Anna for their commitment to this important work.

Message from the Co-Chairs

On behalf of the Integration Table, we are pleased to bring you the final update on the Community Safety and Well-being (CSWB) Plan for 2021-2024. This report highlights the significant work of the Integration Table, our partners, and the community in 2024. It also contains concluding comments on the 2021-2024 CSWB Plan.

Community Safety and Well-being are a foundation of vibrant communities. A variety of people call Dufferin County home. While our stories may differ, we all value safety and well-being.

In 2024, we took on new challenges. The Integration Table successfully conducted a community-wide survey. Participation was seen throughout the County. Our community stepped up and has given us valuable information to guide our next plan.

For the first time, the Integration Table held a Data Deep Dive on November 25th. We explored the results of the CSWB Survey and added relevant data from key sources. Dufferin O.P.P, WDG Public Health, and County of Dufferin – Community Services, presented on a variety of emerging themes and community contexts. Attendees examined trends, and interpreted, validated, and challenged survey results to establish new insights. This experience will be valuable in creating our next plan and marks a key moment of collaboration.

We would like to thank the individuals, partners, Lead Tables, and municipalities across the County for their efforts this year. Community Safety and Well-being requires cooperation from many to be successful. Thank you for all that you do!

Jennifer Payne
Executive Director - Headwaters Communities in Action

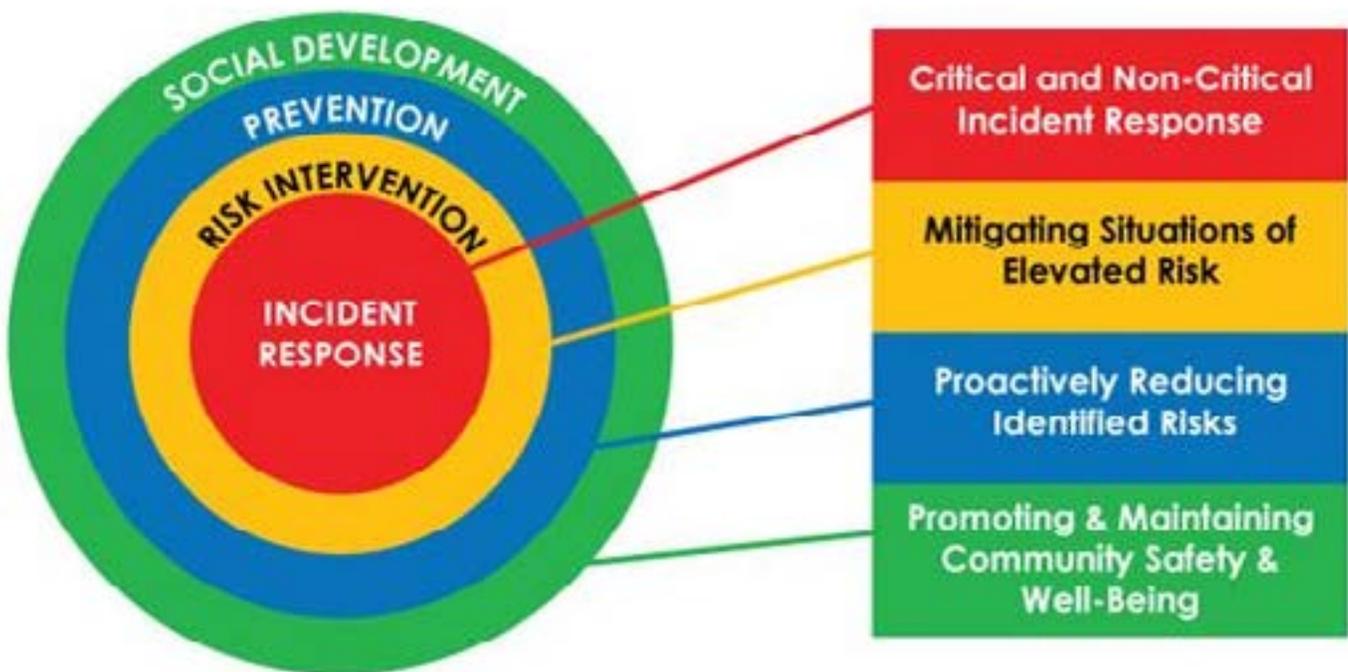
Anna Vanderlaan
Manager - Wellington-Dufferin-Guelph Public Health

ONTARIO'S CSWB PLANNING FRAMEWORK

Community Safety and Well-being Plans are mandated by the province of Ontario. Section 248 of the *Community Safety and Policing Act, 2024* (formerly the *Police Services Act*), compels municipalities to "... prepare and, by resolution, adopt a community safety and well-being plan." The act can be found here: <https://www.ontario.ca/laws/statute/19c01>

Framework

The province provides guidance on CSWB planning. The province continues to guide municipalities to develop their plans around the four areas of Social Development, Prevention, Risk Intervention, and Incident Response. This is outlined in the image below.



WHERE WE HAVE BEEN

This journey began before 2021 with Data and Asset Mapping. Planning tables were identified across the community, and data was analyzed to form Priority Areas.

Our Approach

The community was engaged through surveys, consultations, and other engagements. Many gave their input into the Plan. The Advisory Committee (later Integration Table) collated all of the data and identified five areas of focus for the Plan. These five areas were: Mental Health and Well-being, Housing and Homelessness, Substance Use and Addiction, Discrimination, Marginalization, and Racism, and Community Safety and Violence Prevention.

Lastly, community tables took leadership of each of the identified areas of focus. They became Lead Tables and the five areas became Priority Areas. The Advisory Committee transitioned to the Integration Table. It began its work with the Lead Tables when the Plan was adopted in May 2021.

Structure

Priority Area	Lead Table
Mental Health and Well-being	Hills of Headwaters Ontario Health Team Mental Health and Addictions Work Group
Housing and Homelessness	Dufferin County Equity Collaborative (DCEC) Housing and Homelessness Work Group
Substance Use and Addiction	Dufferin Caledon Drug Strategy Committee
Discrimination, Marginalization, and Racism	Dufferin County Diversity Equity and Inclusion Community Advisory Committee (DEICAC)
Community Safety and Violence Prevention* <small>*Gender-based Violence, and Family and Domestic Violence Prevention</small>	Dufferin Caledon Domestic Assault Review Team (DART)

2024 REVIEW

2024 marks the conclusion of the 2021-2024 CSWB Plan. This year many efforts were made to finish up the Plan, as well as prepare for the future of the Plan. The Province of Ontario mandated a review of CSWB Plans before July 1, 2025. The County of Dufferin committed to revising the Plan. The revised Plan will speak to the next four years (2025-2028).

CSWB Survey

In November 2023, the Dufferin County Community Safety and Well-Being Integration Table launched a comprehensive Community Safety and Well-being Survey aimed at gathering insights to improve quality of life in the community.

The information gathered through this survey played a crucial role in Community Safety and Well-being. This was a rare opportunity to go beyond census division stats and get very local data and perspectives that can be used by anyone to find local solutions.



Data Deep Dive

For the first time, the Integration Table held a Data Deep Dive on November 25, 2024. The event was attended by Integration Table members, as well as partner organizations. Jennifer Payne, the Chair of CSWB, gave opening remarks to kick things off.

The event explored the results of the CSWB survey and added relevant data from key sources. County of Dufferin CSWB Consultant, County of Dufferin Community Services, Dufferin O.P.P., WDG Public Health, presented on a variety of emerging themes and community contexts.

In Conversation Circles, attendees examined trends and interpreted, validated, and challenged survey results to establish new insights. This was led by individuals across the Integration Table and concluded with the entire group participating in sense-making discussions. This experience was valuable in revising the plan and marks a key moment of collaboration.

PRIORITY AREA UPDATES

MENTAL HEALTH AND WELL-BEING

LEAD TABLE

Hills of Headwaters Ontario Health Team Mental Health and Addictions Work Group

About

We are a work group structured through the Hills of Headwaters OHT as a result of mental health and addictions being identified as a priority area for our local OHT. We are comprised of a wide range of community service providers and people with lived experience and we are broadly tasked with enhancing system integration; enabling straightforward and easy to navigate pathways for service; and addressing systems gaps. We have a number of sub-committees including the following: Community Crisis Integration Team, Community Response, Addictions Strategy, Bereavement Support; Congregate Settings Community of Practice; and Service Navigation.

Key Updates

- Pathways between mental health and crisis services mapped out for youth and adults.
- Initial metrics and data collected on Crisis Services resources and use. More work needed from Data Working Group to develop and align to system performance indicators.
- Health Equity Impact Assessment (HEIA) completed to determine priorities and gaps. Working towards increasing access to tools and resources for self-management and prevention.
- Increased representation of Persons With Lived and Living Experience (PWLLE) on the committee.
- Dufferin was recently selected to launch both a Homelessness and Addiction Recovery Treatment (HART) Hub and a Youth Wellness Hub. Both significant initiatives will require immense coordination and integration and offer the opportunity to redesign our system approach to mental health and well-being across the Hills of Headwaters. The CSWB Plan will be an integral part of informing the design and implementation of these initiatives.



PRIORITY AREA UPDATES

HOUSING AND HOMELESSNESS

Lead Table

Dufferin County Equity Collaborative Housing and Homelessness Work Group

About

The DCEC Housing & Homelessness Work Group was formed in Spring 2019. The group is made up of service providers, and community members in Dufferin. The group's 2024 goal was that "All members of the community will have equitable access to safe and attainable housing."

Key Updates

- Our committee reviewed our action plan and made updates including the language shift from "affordable" to "attainable" housing with recognition that affordability is always going to be a concern. However, our focus is to work towards equitable access to safe and attainable housing for all members of the community.
- SHIP's 236 First Street development, that launched in 2024, provides a crucial response to housing and homelessness. The 27-unit building includes 25 studio units for individuals and 2 two-bedroom units for families. The residents have access to onsite services designed to support stability and well-being through collaboration between SHIP, County of Dufferin and Family Transition Place (FTP).
- A Point in Time count (PiT) was conducted in Dufferin County. This provides data on how many individuals are experiencing homelessness at a specific point in time.
- The Work Group is enlisting the support of partner communications specialists to develop a strategy to raise awareness about the lack of safe and attainable housing and the impact on the community as well as highlighting the positive impacts of the services that are currently being offered.
- In late 2024, County Council adopted a motion for the creation of the Dufferin County Homelessness Task Force. The Task Force will consist of two members of County Council, and 6 community members with knowledge and expertise in social services, housing, mental health and addictions, and other relevant areas. The mandate of the Dufferin County Homelessness Task Force is to identify innovative and sustainable options that will provide housing and support services to the unhoused in Dufferin County.

Data Highlights

- Completion of a 27 Unit building. 236 First street includes 25 studio units for individuals and 2 two-bedroom units for families.
- County of Dufferin provided 18 Canada-Ontario Housing Benefits, 13 Ontario Priorities Housing Initiative allowances to new clients.
- In 2024, Dufferin County experienced 12 encampments with 14 people mostly located in Orangeville. This is a marked increase in our community. As a result of service interventions this number has been reduced to one encampment with two people.

PRIORITY AREA UPDATES

HOUSING AND HOMELESSNESS

Lead Table

Dufferin County Equity Collaborative Housing and Homelessness Work Group

Data Highlights

- The PiT Count suggests that when compared to the general population, local people experiencing homelessness are 10 times more likely to require ambulance services, 10 times more likely to require emergency rooms, and 6 times more likely to require overnight stays in hospitals.
- Approximately 45% of renters and 21% of homeowners spend more than a third of their household income on shelter, indicating that housing affordability is an issue in the area.
- Only half (50%) of the households in the County can afford the average market rent. Approximately 2,120 households currently have unmet housing needs based on core housing need data because they are below the affordability standard.
- Another issue is that vacancy rates are falling. Approximately 85% of the existing housing mix in Dufferin County are detached houses, and many households cannot afford the average resale price.
- In Dufferin County there are currently over 670 applicant households on the Housing Access Dufferin Centralized Waiting List, with an average wait time of five years.



PRIORITY AREA UPDATES

SUBSTANCE USE AND ADDICTION

Lead Table

Dufferin Caledon Drug Strategy Committee

About

The Dufferin-Caledon Drug Strategy started back in 2017 as a group of community agencies coming together to organize a local event in recognition of Overdose Awareness Day on August 31. At that time, the agencies felt strongly that something needed to be done to draw awareness and offer support to the community as the number of overdose related deaths were increasing and the "Overdose Awareness Day" Committee was formed. Over the years the Committee has stayed committed to increasing the community's awareness of the issue and morphed into the "Dufferin-Caledon Drug Strategy" in 2020 recognizing that the work needed to be broader than just organizing a one day event each year.

Key Updates

- Flexible, Accessible, Scalable and Timely (FAST) Alert Platform now includes data from the Coroner's office. FAST reports are now distributed on Thursdays to ensure this data is included.
- Continuously looking for other data sources as we know more incidents are happening than what the EMS related data is capturing now.
- Overdose Awareness Day Event held on Aug 29th, 2024 at Theatre Orangeville. The event included an afternoon screening of the "Love in the Time of Fentanyl" documentary for community partners, and an evening event for the general public that included a panel of service providers and people with lived experience discussing the current barriers and gaps regarding substance use and addictions services.
- Hosted an additional "Love in the Time of Fentanyl" documentary screening for community partners at WDG Public Health on November 12, 2024.

Data Highlights

- 26 Community Partners attended the screening of "Love in the Time of Fentanyl."
- 45 people attended the Overdose Awareness Day panel event. 8 Naloxone kits were distributed and 1 harm reduction kit.

PRIORITY AREA UPDATES

DISCRIMINATION, MARGINALIZATION, AND RACISM

Lead Table

Dufferin County Diversity Equity Inclusion Community Advisory Committee

About

The County of Dufferin Diversity, Equity and Inclusion Community Advisory Committee (DEICAC) was created in October 2020 as a response to local incidents of anti-Black racism. The Advisory Committee to County Council was implemented very promptly, following in the wake of similar actions in municipalities that took place during the most recent wave of North American African, Caribbean and Black community civil rights organizing, characterized by the United States and Global Black Lives Matter movement. The mandate for the committee is to advise County Council, make recommendations and provide a monitoring and measuring role to help ensure that the County applies a diversity, equity and inclusion lens to its policies, services and programs.

Key Updates

- For 2024, the Diversity, Equity and Inclusion Community Advisory Committee (DEICAC) completed a comprehensive orientation program and developed their Annual Workplan. The orientation program was developed in response to feedback received from committee members identifying the need for strengthened understanding of the County as an organization, its strategic objectives, and their role to Council. Coupled with this session, was a capacity building workshop completed virtually by committee members focused on diversity, equity, inclusion and anti-oppression.
- The committee then turned their attention to the development of their Annual Workplan. Through a series of facilitated conversations with an external consultant, and the support of County staff, the committee successfully developed and finalized a robust Annual Workplan. The workplan included a set of activities, which when actioned, will reach the desired outcomes of the four goals within the DEICAC Strategic Plan. Each set of activities is linked to a County project/program and a strategic priority area within the County's Corporate Strategic Plan. The workplan was adopted by Council at its meeting on September 12, 2024.
- In the meetings to follow, the committee was set to begin actioning their workplan. Unfortunately, quorum requirements were not met on several occasions which hindered the committee's ability to proceed. Currently, the committee has been put on hold while staff explore options to resolve this issue.

PRIORITY AREA UPDATES

COMMUNITY SAFETY AND VIOLENCE PREVENTION

Lead Table

Dufferin Caledon Domestic Assault Review Team

About

The Dufferin/Caledon Domestic Assault Review Team (DART), established in 1994, is a group of representatives from the County of Dufferin and Town of Caledon (Region of Peel) criminal justice, medical, child protection and community service agencies. Each agency has an individual mandate to deal with domestic abuse either supporting victims, or children who have been exposed to abuse, or the perpetrators of the abuse. The work of the Committee is accomplished through agency representatives who take part in interagency decision-making, by commitment to the Protocol, by commitment to deal with new challenges as they emerge and with the assistance of interagency agreements.

Key Updates

- Family Transition Place (FTP) Sexual Violence Community Education Facilitator facilitated Anti-Human Trafficking training with Upper Grand District School Board

Data Highlights

- FTP Sexual Violence Community Education Facilitator facilitated the following trainings:

In 2024, 830 total students attended 35 Anti-Human Sex Trafficking Trainings.

January 2024, Anti-Human Sex Trafficking information session for parents' council at Shelburne, 12 attendees.

February 2024 Mississauga Steelheads OHL team Onside program training, 24 attendees.

February 2024 8 x Anti-Human Sex Trafficking Trainings, 192 attendees.

March 2024 Georgian College Human Trafficking Presentation, 34 attendees.

March 2024 12 x Anti-Human Sex Trafficking Training, 298 attendees.

July 2024 Sexual Violence Education for Orangeville Flyers U16 AA hockey team, 21 attendees.

November 2024 Brampton Steelheads OHL team Onside program training, 24 attendees.

- Caledon\Dufferin Victim Services (CDVS) staff and volunteers attended 14 workshops and trainings in 2024.

MUNICIPAL UPDATES

MENTAL HEALTH AND WELL-BEING

- Operated and supported community parks, facilities, events, and recreation.
- Built and maintained infrastructure, supported community events and activities.

HOUSING AND HOMELESSNESS

- Supported housing and homelessness initiatives, committees, and working groups.
- Assisted in the response to homelessness.
- Worked on Official Plans to allow for increased housing supply, accessory units and increased density.

SUBSTANCE USE AND ADDICTION

- Reviewed internal staff policies and procedures.

DISCRIMINATION, MARGINALIZATION, and RACISM

- Conducted reviews and updates of internal staff policies.
- Made declarations (Flag raising, Awareness days, etc.) to advocate and raise awareness.

COMMUNITY SAFETY AND VIOLENCE PREVENTION

- Built and maintained infrastructure (roads maintenance, road signs, sidewalks, snow removal, trail and park maintenance etc.).
- Developed traffic calming initiatives (bollards, speed humps, automated speed enforcement) to increase driver and pedestrian safety.

For more information on what municipalities accomplished in 2024, please visit their websites below:

<https://townofmono.com/>

<https://www.shelburne.ca/en/index.aspx>

<https://www.amaranth.ca/>

<https://www.townofgrandvalley.ca/>

<https://www.eastgarafraxa.ca/en/index.aspx>

<https://www.orangeville.ca/en/index.aspx>

<https://mulmur.ca/>

<https://melancthontownship.ca/>

2021-2024 CSWB PLAN WRAP UP

Outcomes and performance measures were identified in the creation of the 2021-2024 Plan. These were developed for each Priority Area. Over time, data on some of these outcomes and performance measures was no longer available. The outcomes and measures below represent what remained from the original plan. Measures have utilized Census, Statistics Canada, CSWB Surveys, Well-Being and Health Youth (WHY) Surveys, the FAST Overdose Alert Platform, Dufferin County Paramedic Service call data, Intellihealth, Public Health Ontario, Office of the Chief Coroner, Ontario Drug Policy Research Group, and By-Name Data List sources.

MENTAL HEALTH AND WELL-BEING

Key Outcomes and Performance Measures

OUTCOME: ENHANCED OVERALL MENTAL HEALTH

Performance Measures	Early CSWB Plan Data (Source)	Concluding CSWB Plan Data (Source)
% of individuals reporting their overall mental health is good, very good or excellent	82.5% (CSWB Survey, 2020)	82.1% (CSWB Survey, 2023)
Total # of calls to Emergency Medical Services for behaviour/psychiatric reasons	351 (Dufferin County Paramedic Service, 2020)	300 (Dufferin County Paramedic Service, 2024)
% of students who report thoughts of suicide	12.4% (WHY Survey, 2019)	15.7% (WHY Survey, 2024)

2021-2024 CSWB PLAN WRAP-UP

MENTAL HEALTH AND WELL-BEING

Key Outcomes and Performance Measures

OUTCOME: INCREASED SENSE OF BELONGING

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals describing their feeling of belonging to their local community as strong or very strong	58%	52.4%

OUTCOME: DECREASED LEVELS OF STRESS

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals reporting high and overwhelming levels of stress	33%	36%

OUTCOME: DECREASED NUMBERS OF EMERGENCY ROOM VISITS

Performance Measures	2020 Intellihealth	2023 Intellihealth
Number of mental health emergency department visits	1173	1188

2021-2024 CSWB PLAN WRAP UP

HOUSING AND HOMELESSNESS

Key Outcomes and Performance Measures

OUTCOME: INCREASED ACCESS TO AFFORDABLE HOUSING

Performance Measures	Early CSWB Plan Data (Source)	Concluding CSWB Data (Source)
% of individuals agreeing or strongly agreeing they have access to affordable housing options	52.8% (CSWB Survey, 2020)	47.7% (CSWB Survey, 2023)
% of households in Core Housing Need	11.8%, (Census, 2016)	9.4% (Census, 2021)
% of households spending 30% or more of income on shelter costs	24.6% (Census, 2016)	22.6% (Census, 2021)

OUTCOME: DECREASED NUMBERS OF HOMELESS INDIVIDUALS

Performance Measures	2021 By-Name List Monthly Average	2024 By-Name List Monthly Average
# of homeless individuals	31	35

2021-2024 CSWB PLAN WRAP UP

SUBSTANCE USE AND ADDICTION

Key Outcomes and Performance Measures

OUTCOME: REDUCED HARM RELATED TO SUBSTANCE USE AND/OR ADDICTIVE BEHAVIOURS

Performance Measures	Early CSWB Plan Data	Concluding CSWB Data
% of individuals describing their feeling of belonging to their local community as strong or very strong	58% (CSWB Survey, 2020)	52.4% (CSWB Survey, 2023)
# of EMS calls related to substance use and addictions	112 (Dufferin County Paramedic Service, 2020)	112 (Dufferin County Paramedic Service, 2024)
# of overdoses	29 (FAST Overdose Alert Platform, 2020)	33 (FAST Overdose Alert Platform, 2024)
OPP total impaired driving charges (youth and adult)	79 (Statistics Canada, 2020)	81 (Statistics Canada, 2023)
# of individuals newly dispensed an opioid for pain (Rate per 1,000)	91.61 (Ontario Drug Policy Research Group, 2021)	87.84 (Ontario Drug Policy Research Group, 2024)
# of Dufferin County Opioid-related deaths (other substance(s) may also be involved)	1 (Office of the Chief Coroner, 2020)	6 (Office of the Chief Coroner, 2023)
% of Dufferin youth who report prescription drug use without a prescription in the last year	12.3% - Grade 7-8 14.2% - Grade 9-12 (WHY Survey, 2019)	13.8% Grade 7-8 11% - Grade 9-12 (WHY Survey, 2024)
% of individuals who report heavy drinking	20.5%* (Public Health Ontario, 2017-18)	17%* (Public Health Ontario, 2019-2020)
	*Percentage for Wellington-Dufferin-Guelph	*Percentage for Wellington-Dufferin-Guelph

2021-2024 CSWB PLAN WRAP UP

DISCRIMINATION, MARGINALIZATION, AND RACISM

Key Outcomes and Performance Measures

OUTCOME: A MORE INCLUSIVE COMMUNITY

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals reporting they feel uncomfortable or out of place in their neighbourhood some or most of the time because of their ethnicity, culture, race, skin colour, language, accent, gender, sexual orientation or religion	11.4%	24.7%
% of individuals reporting they feel uncomfortable or out of place in their community some or most of the time because of their physical appearance, mental health or other health conditions	15.6%	24.6%

OUTCOME: INCREASED SENSE OF BELONGING

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals describing their feeling of belonging to their local community as strong or very strong	58%	52.4%

2021-2024 CSWB PLAN WRAP UP

COMMUNITY SAFETY AND VIOLENCE PREVENTION

Key Outcomes and Performance Measures

OUTCOME: INCREASED FEELINGS OF PERSONAL SAFETY

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals reporting they are satisfied or very satisfied with their personal safety in their community	82.4%	75.8%

OUTCOME: INCREASED FEELINGS OF MOBILITY SAFETY

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals reporting they feel safe or very safe in the following areas:		
Quality of pedestrian infrastructure, like sidewalks and crosswalks	71.4%	68.8%
Quality of roadway design, like intersections	71.2%	67.4%
Quality of cycling infrastructure, like bike lanes and paths	65.2%	66.4%
Distracted driving	52.8%	51%
Driving under the influence/impaired driving	51.4%	51.2%
Aggressive driving	50%	49.8%
Speeding	48.8%	49.8%

2021-2024 CSWB PLAN WRAP UP

COMMUNITY SAFETY AND VIOLENCE PREVENTION

Key Outcomes and Performance Measures

OUTCOME: INCREASED FEELINGS OF COMMUNITY SAFETY

Performance Measures	2020 CSWB Survey	2023 CSWB Survey
% of individuals reporting they feel safe or very safe in the following areas:		
When they are in their own home after dark	88.4%	83%
Walking alone after dark	68.6%	64.8%
Walking alone in a downtown area after dark	65.4%	63.4%
Walking alone on trails	60.2%	58.8%
Walking alone on unpaved sideroads	57%	54%

WHERE WE ARE GOING

The *Community Safety and Policing Act, 2024*, requires municipalities to review their current CSWB Plan before July 1, 2025. Work has been underway to complete this requirement. The County of Dufferin will submit a revised Plan to Council before July 1, 2025. The revised Plan will speak to the next four years (2025-2028).

CSWB 2025-2028

For the 2025-2028 Plan, The CSWB Integration Table will move forward with a similar structure of Lead Tables, Integration Table, and Chair Table. Through sense-making exercises and planning sessions, the following were identified as goals for the revised plan:

- Further collaboration and integration.
- Performance Measures for the Integration Table in addition to Lead Tables.

Priority Area Revisions

The current structure of the Integration Table utilizes existing community working groups. These working groups represent each of the current priority areas. The Integration Table has elected to move ahead with five priority areas that were congruent with data gathering and sense-making findings. Details will be included in the 2025-2028 CSWB Plan submitted to Council before July 1, 2025.



MEMBERSHIP

The Dufferin County CSWB Integration Table is a cross-sectional representation of community service providers and partners. The Integration Table supports the development and implementation of the CSWB Plan.

Integration Table Member Organizations

- Alzheimer's Society - Dufferin County
- Caledon\ Dufferin Victim Services - CDVS
- Canadian Mental Health Association Peel Dufferin - CMHA
- Community Living Dufferin - CLD
- County of Dufferin
- Domestic Assault Review Team - DART
- Dufferin Area Family Health Team - DAFHT
- Dufferin Child and Family Services - DCAFS
- Dufferin Community Foundation - DCF
- Dufferin County Managing Organizing Validating Engagement Strategy - DC MOVES
- Dufferin Ontario Provincial Police - OPP
- Dufferin OPP Detachment Boards:
 - Mono/Mulmur/Melancthon
 - Orangeville
 - Shelburne
 - Southwest (East Garafraxa/Amaranth/Grand Valley)
- Dufferin Paramedic Services
- Family Transition Place - FTP
- Headwaters Communities In Action - HCIA
- Headwaters Ontario Health Team - OHT
- Polycultural Immigrant & Community Services
- Services and Housing In the Province - SHIP
- Wellington-Dufferin-Guelph Public Health - WDG PH

Our Municipal Partners

- Town of Grand Valley
- Town of Mono
- Town of Orangeville
- Town of Shelburne
- Township of Amaranth
- Township of East Garafraxa
- Township of Melancthon
- Township of Mulmur

GLOSSARY

BND List: Formerly the BNL (By-Name List), the By-Name Data List provides an accurate account of individuals experiencing homelessness in Dufferin County. County of Dufferin transitioned to the BND List in late 2024.

COHB: Canada-Ontario Housing Benefit is a portable housing benefit that can be used throughout Ontario. In exchange for this benefit, recipients agree to be removed from the wait list.

Core Housing Need: A situation where a household's housing falls below at least one of the following standards:

- Adequacy: The housing doesn't have enough bedrooms or needs major repairs.
- Suitability: The housing is not suitable for the household's needs.
- Affordability: The household would have to spend 30% or more of its before-tax income to access local housing that meets the above standards.

CSWB Survey: A survey developed and utilized by the CSWB Integration Table to gather local data within Dufferin County.

Dufferin Housing and Homelessness Task Force: In late 2024, County Council adopted a motion for the creation of the Dufferin County Homelessness Task Force. The mandate of the Dufferin County Homelessness Task Force is to identify innovative and sustainable options that will provide housing and support services to the unhoused in Dufferin County.

FAST Alert Platform: The Flexible, Accessible, Scalable, Timely Alert Platform collects real-time information on substance-related overdoses and incidents from local service providers to build a detailed understanding of local patterns and trends

HAD: Housing Access Dufferin is the service that maintains the Centralized Wait List for community housing in Dufferin.

HART Hub: Homeless and Addiction Recovery Treatment hubs are designed to connect individuals experiencing homelessness, addiction, and/or mental health issues with comprehensive services.

Heavy Drinking: Defined as 5 or more alcoholic drinks for males and 4 or more alcoholic drinks for females on at least one occasion per month.

HEIA: A Health Equity Impact Assessment is a tool used to determine health equity impacts. The assessment looks at unintended impacts of policy, programs, and initiatives on different populations.

GLOSSARY

Market Rent: Current rate of rent in a given market that tenants are willing to pay.

OPHI: Ontario Priorities Housing Initiative provides funding to ensure housing retention, greater self-reliance, and social inclusion for tenants.

PiT Count: A Point in Time Count is a coordinated event where persons experiencing homelessness are counted at a given time.

Vacancy Rates: Refers to the rate of housing units that are not occupied at a given time.

VOICES: VOICES of Lived Experience Dufferin is an equity-based poverty advocacy group consisting of people with lived experience of poverty.

WHY Survey: The Well-being and Health Youth Survey collects information from youth, parents, and school staff about youth health and well-being. These surveys identify issues to be addressed by schools, school boards, and local service providers.

Youth Wellness Hub: A hub that connects youth aged 12 to 25 and their families in the community to mental health and primary care services, close to home.

236 First Street – Services and Housing in the Province: The newly developed site that opened in May 2024 provides a crucial response to housing and homelessness. The 27-unit building includes 25 studio units for individuals and 2 two-bedroom units for families. The residents have access to onsite services designed to support stability and well-being through collaboration between SHIP, County of Dufferin and Family Transition Place (FTP).

