Reaching Home: Canada's Homelessness Strategy

Community Homelessness Report

County of Dufferin

2025-2026

TEMPLATE FOR COMMUNITIES

SECTION 1: COMMUNITY CONTEXT

Overview

CHR 1

Highlight any efforts and/or issues related to the work that your community has done to **prevent and/or reduce homelessness** and **improve access to safe, appropriate housing** over the last year.

Your response could include information about:

- Homelessness prevention and shelter diversion efforts;
- Housing move-ins;
- New investments in housing, subsidies and/or supports;
- Changes to investments in Housing First to respond to emerging needs, identifying the current percentage of Reaching Home funding allocated to this programming;
- Gaps in services;
- Efforts to support community capacity and/or innovation;
- Collaboration with other sectors;
- Efforts to address homelessness for specific groups (e.g., youth); and/or,
- Efforts to meet Reaching Home minimum requirements.

Dufferin County continues to use Reaching Home funds to fund the following:
• Crisis Outreach staff to connect homeless individuals to support and services.
• 3 Housing Support Workers (HSW) for those in the community who are homeless.
• Landlord Liaison to find available units in the community and provide landlords with support.
• Coordinated Access Transitional Housing Program (CATH)
The County of Dufferin offers 2 housing allowances to support those individuals and families from the BNL:
• The Chronic Homelessness Housing Allowance Program (CHHAP), which is funded through the Municipality assisted 8 clients in 2025-2026.
• The Homelessness Prevention Program Housing Allowance (HPP-HA) assisted 28 households 2025-2026.
The Coordinated Access Table (CAT) continues to meet weekly to case manage those on the BNL. The CAT has recruited The Brave Canoe to participate in these meetings and provide supports to Indigenous clients. Continued work with the Brave Canoe is taking place to have them participate in the CAB, but their participation at the CAB has

	been delayed due to their capacity. Other options are being considered to have the Board of the Brave Canoe attend CAB based on staff's limited capacity. Dufferin County does not have any other indigenous organizations within its area. Services and Housing in the Province (SHIP) continues to offer supportive housing to those in Coordinated Access at 236 First Street in Orangeville. These units are funded through the County of Dufferin. The County has worked with our Homelessness Prevention Program funded shelters (Violence Against Women, Youth and Men) to streamline data collection in HIFIS and ensure consistent services to all people who are homeless regardless of where they access supports. Dufferin received funding for a Homelessness and Addiction Recovery Treatment (HART) Hub through the provincial government. The lead agency is Services and Housing in the Province who is collaborating with Dufferin County, Family Transition Place, Choices Shelter and Support Services, Dufferin Area Family Health Team and Canadian Mental Health and Addictions Peel-Dufferin. Through this funding a Bridge Housing program has been implemented and has three dedicated beds for those participating in Coordinated Access. Dufferin was successful in receiving Homelessness Reduction Innovation Fund (HRIF) funding through the Canadian Alliance to End Homelessness. This funding has funded 2 By-Name Support Workers to work with mid-high acuity clients in breaking down barriers to housing and avoid clients aging into chronicity. This funding also provided temporary housing allowances to clients from Coordinated Access. As of March 31, 2026 there are 24 clients receiving this funding.
CHR 2	How has the community's approach to addressing homelessness changed with the implementation of Reaching Home? Communities are strongly encouraged to use the **"Reflecting on the Changing Response to Homelessness"** worksheet to help them reflect on how the approach has changed and the impact of these changes at the local level. Communities are also encouraged to reflect on changes to investments in Housing First over time, where applicable.
	Dufferin County has worked with our community partners to continue to enhance our Homelessness system to ensure we are providing consistent service regardless of where a client accesses supports. Homelessness Prevention Program funded shelters and Reaching Home funded projects were aligned in requirements for service delivery and data collection in HIFIS in order to maximize on the support homeless individuals have access to, in order to create successful outcomes of housing. Policies and data collection requirements are being updated to reflect the needs of

	the community using a data lens. Audits of the Reaching Home funded programs were conducted to ensure accuracy and identify areas for improvement and strengths. The HART Hub has become part of Coordinated Access by participating in both CAT and CAB, providing bridge housing, intakes for the Coordinated Access system and has committed both workers in supporting CA. The housing subsidies are being dedicated to support clients achieve supportive housing from Coordinated Access with By-name Data status.

Collaboration between Indigenous and non-Indigenous partners		
Note: It is expected that communities will continuously work to improve collaboration between Indigenous and non-Indigenous partners over time. If your community is working to improve a specific collaboration requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.		
CHR 3	Please select your community from the drop-down menu:	Dufferin County (ON)
	Your community: **Has only DC funding available.**	
CHR 4	a) Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of:	
	• Implementing, maintaining and/or improving the **Coordinated Access system**?	Yes (Continuous improvement)
	• Implementing, maintaining and/or improving, as well as using the **HMIS**?	Yes (Continuous improvement)

• Strengthening the **Outcomes-Based Approach**?	Yes (Continuous improvement)

As a reminder, meaningful collaboration with local Indigenous partners is expected for your community.

b) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please indicate **if any** of the following activities took place:

• Your community has established processes (formal or informal) for engaging with Indigenous partners on issues related to Coordinated Access and/or the HMIS.	
→ Coordinated Access:	Yes
→ HMIS:	No
• Indigenous partners have roles and responsibilities related to governance for the Coordinated Access system and/or the HMIS throughout the lifecycle of these systems (implementation, maintenance and improvement).	
→ Coordinated Access:	Yes
→ HMIS:	No
• Indigenous partners participate in Coordinated Access:	Yes
• Indigenous partners actively use the HMIS:	No
• Indigenous partners have access to HMIS data and reports:	Yes
• Indigenous partners participate in the Outcomes-Based Approach:	Yes

Note: As applicable, these activities should be described in further detail in CHR 4(c). This list is not meant to be exhaustive. Other relevant activities not listed above should be described in CHR 4(c).

c) When asked whether collaboration occurred, under **CHR 4(a)**, you answered Yes (Continuous improvement) or No (Under development) to **at least one** of the following: Coordinated Access, the HMIS and/or the Outcomes-Based Approach. As a follow up to this, please describe the collaboration that took place in more detail.

Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.

The Brave Canoe is a visionary Indigenous-led not-for-profit organization dedicated to revitalizing Indigenous culture in Dufferin County by providing comprehensive programs and services founded in an Indigenous worldview, guided by Indigenous ways of knowing, fostering unity and healing. They participate in on the Coordinated Access Table for case management of clients. They review CAT paperwork, minutes and provide support to Indigenous clients experiencing homelessness. They are provided with HIFIS information on a weekly bases which identifies those who are indigenous.

CHR 5	a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the local Indigenous partners, including those that sit on your CAB?	Yes
	As a reminder, meaningful collaboration on the CHR with local Indigenous partners is expected for your community.	
	b) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please indicate if any of the following activities took place:	
	• Engagement with Indigenous partners took place in the early stages of CHR development, to determine how collaboration should be undertaken for the CHR.	No
	• Collaboration with Indigenous partners took place when developing and finalizing the CHR.	No
	• Indigenous partners reviewed and approved the final CHR.	Yes
	Note: As applicable, these activities should be described in further detail in CHR 5(c). This list is not meant to be exhaustive. Other relevant activities not listed here can be described in CHR 5(c).	
	c) When asked whether collaboration occurred related to the completion of the CHR, under **CHR 5(a)**, you answered Yes. As a follow up to this, please describe the collaboration that took place in more detail. Your response should include when collaboration with Indigenous partners occurred, who it was with, what it involved, and how Indigenous perspectives influenced outcomes.	

	Prior to the CHR being approved by the CAB, the report was forwarded to the Brave Canoe for feedback.

End of Section 1

SECTION 2: COORDINATED ACCESS SELF-ASSESSMENT

Note: It is expected that communities will continuously work to improve their Coordinated Access system over time. If your community is working to improve a specific Coordinated Access requirement that had been self-assessed as met in a previous CHR, you should still select "Yes" from the drop-down menu for this CHR.

Governance and Partnerships

Note: For communities that receive both Designated Communities (DC) and Indigenous Homelessness (IH) funding, this section is specific to the **DC Community Advisory Board (CAB)**.

CA 1	Communities must maintain an integrated, community-based governance structure that supports a transparent, accountable and responsive Coordinated Access system, with use of an HMIS. The CAB must be represented in this structure in some way.	
	a) Is an integrated, community-based governance structure in place that supports a transparent, accountable and responsive Coordinated Access system and use of the local HMIS?	Yes

	b) Have Terms of Reference for the integrated, community-based governance structure been documented and, if requested, can they be made publicly available?	Yes
CA 2	Does the integrated governance structure that supports Coordinated Access and use of HMIS include representation from the following: • Federal Homelessness Roles:	
	→ Community Entity:	Yes – as a CAB member with ex-officio status and a member of the overall governance structure
	→ Community Advisory Board:	Yes
	→ Housing, Infrastructure and Communities Canada (HICC):	Yes – as a CAB member with ex-officio status
	→ Organization that fulfills the role of Coordinated Access Lead:	Yes
	→ Organization that fulfills the role of HMIS Lead:	Yes
	• Homelessness roles from other orders of government:	
	→ Provincial or territorial government:	Yes – as a CAB member and a member of the overall governance structure
	→ Local designation(s) relative to managing provincial or territorial homelessness funding, as applicable (e.g., Service Manager in Ontario):	Yes

→ Municipal government:	Yes – as a CAB member and a member of the overall governance structure
→ Local designation(s) relative to managing municipal homelessness funding, as applicable:	Yes
• Local groups with a mandate to prevent and/or reduce homelessness, as applicable:	Yes
• Local Indigenous partners:	Yes – as a CAB member and a member of the overall governance structure
• Population groups the Coordinated Access system intends to serve (e.g., providers serving youth experiencing homelessness):	Yes – as a CAB member and a member of the overall governance structure
• Types of service providers that help prevent homelessness and those that help people transition from homelessness to safe, appropriate housing in the community:	Yes – as a CAB member and a member of the overall governance structure
• People with lived experience of homelessness:	Yes

CA 3	Is there a document that identifies how various homeless-serving sector roles and groups are integrated and aligned in support of the community's overall goals to prevent and reduce homelessness and, if requested, can this documentation be made publicly available? At minimum, the following roles and groups must be included: • Community Entity; • Community Advisory Board; • Coordinated Access Lead and HMIS Lead; • Provincial or territorial and municipal designations relative to managing homelessness funding, as applicable; • Local groups with a mandate to prevent and/or reduce homelessness, as applicable; and, • Local Indigenous partners.	Yes
CA 4	a) Has a Coordinated Access Lead organization been identified?	Yes
	b) Has an HMIS Lead organization been identified?	Yes
	c) Do the Coordinated Access Lead and HMIS Lead collaborate to: • Improve service coordination and data management; and, • Increase the quality and use of data to prevent and reduce homelessness?	Yes
	d) Have Coordinated Access Lead and HMIS Lead roles and responsibilities been documented and, if requested, can this documentation be made publicly available?	Yes

CA 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving the Coordinated Access system? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
CA 6	a) Consider the CAB expectations outlined below. Is the CAB currently fulfilling expectations related to its role with addressing homelessness in the community?	Yes

Background: The Reaching Home Directives outline expectations specific to the CAB and its role with addressing homelessness in the community. These expectations are summarized below under four roles.

Community-Based Leadership: To support its role, collectively, the CAB:

- Is representative of the community;
- Has a comprehensive understanding of the local homelessness priorities in the community; and,
- Has in-depth knowledge of the key sectors and systems that affect local priorities.

Planning:

- In partnership with the Community Entity, the CAB gathers all available information related to local homelessness needs in order to set direction and priorities, understand what is working and what is not, and develop a coordinated approach to meet local priorities.
- The CAB helps to guide investment planning, including developing the Reaching Home Community Plan and providing official approval, as well as assessing and recommending projects for Reaching Home funding to the Community Entity.

Implementation and Reporting:

- The CAB engages in meaningful collaboration with key partners, including other orders of government, Indigenous partners, as well as entities that coordinate provincial or territorial homelessness initiatives at the local level, where applicable.
- The CAB coordinates efforts to address homelessness at the community level by supporting the Community Entity to implement, maintain, and improve the Coordinated Access system, actively use the local HMIS, as well as prevent and reduce homelessness using an Outcomes-Based Approach.
- The CAB approves the Reaching Home Community Homelessness Report.

Alignment of Investments:

- CAB members from various orders of government support alignment in investments (e.g., they share information on existing policies and programs, as well as updates on funding opportunities and funded projects).
- CAB members provide guidance to ensure federal investments complement existing policies and programs.

CA 7	Are the following CAB documents being maintained **and** are they available upon request? • Terms of Reference.	Yes

• Engagement strategy that explains how the CAB intends to: → Achieve broad and inclusive representation; → Coordinate partnerships with the necessary sectors and systems to meet its priorities (e.g., beyond the homeless-serving sector); and, → Integrate local efforts with those of the province or territory.	Yes
• Procedures for addressing real and/or perceived conflicts of interest (e.g., members recuse themselves when they have ties to proposed projects), including the membership of elected municipal officials.	Yes
• Procedures for assessing and recommending project proposals for federal funding under Reaching Home (e.g., supporting a fair, equitable, and transparent assessment process as set out by the Community Entity).	Yes
• Exclusive and shared responsibilities between the CAB and Community Entity.	Yes
• Membership terms and conditions, including: → Recruitment processes; → Length of tenure; → Attendance requirements; → Delegated tasks; and, → Having at least two seats available for the alternate Community Entity and CAB/Regional Advisory Board (RAB) member, where applicable.	Yes

CA 8	a) Do all service providers receiving funding under the Designated Communities (DC) or Territorial Homelessness (TH) stream participate in the Coordinated Access system?	Yes
	b) Has participation in the Coordinated Access system been encouraged from providers that serve people experiencing or at-risk of homelessness, and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
	c) Has participation been encouraged from providers that could fill vacancies through the Coordinated Access system (e.g., they have housing units, subsidies and/or supports that could be accessed by people experiencing homelessness), and do not receive Reaching Home funding? They may or may not have agreed to participate at this time.	Yes
Systems Map and Resource Inventory		
CA 9	a) A systems map identifies and describes the service providers that participate in the Coordinated Access system. Does the community have a current systems map **and**, if requested, can it be made publicly available?	Yes
	b) Does the systems map include the following elements:	
	→ Name of the organization and/or service provider:	Yes
	→ Type of service provider (e.g., emergency shelter, supportive housing):	Yes
	→ Funding source(s):	Yes
	→ Eligibility for service (e.g., youth):	Yes

		→ Capacity to serve (e.g., number of units):	Yes
		→ Role in the Coordinated Access system (e.g., access point):	Yes
		→ Role with maintaining quality data used for a Unique Identifier List (e.g., keep data up-to-date for housing history):	Yes
		→ If the service provider currently uses the HMIS:	Yes
	c) Over the last year, was the systems map used to guide efforts to improve:		
		→ The Coordinated Access system (e.g., identify opportunities to increase participation):	Yes
		→ Use of the HMIS (e.g., identify opportunities to onboard new service providers):	Yes
		→ Data quality (e.g., increase data comprehensiveness):	Yes
CA 10	a) Are all housing and related resources funded under the DC or TH stream included in the Resource Inventory? This means that they fill vacancies using the Unique Identifier List, following the vacancy matching and referral process.		Yes
	b) For each housing and related resource in the Resource Inventory, have eligibility criteria been documented?		Yes
	c) For each housing and related resource in the Resource Inventory, have prioritization criteria, and the order in which they are applied, been documented **and**, if requested, can this documentation be made available? At minimum, depth of need (i.e., acuity) must be included as a factor in prioritization.		Yes
Service Navigation and Case Conferencing			

CA 11	a) Are there processes in place to ensure that people are being supported to move through the Coordinated Access process? This is often referred to as service navigation or case conferencing.	Yes
	b) Have these processes been documented **and**, if requested, can this documentation be made available?	Yes
	c) Do the processes include expectations for the following:	
	→ Helping people to identify and overcome barriers to accessing appropriate services and/or housing and related resources.	Yes
	→ Keeping people's information up-to-date in the HMIS (e.g., interaction with the system, housing history, as well as data used to inform eligibility and prioritization for housing and related resources).	Yes
Access Points to Service		
CA 12	a) Are access points available in some form throughout the geographic area covered by the DC or TH funded region, so that people experiencing or at-risk of homelessness can be served regardless of where they are in the community?	Yes
	b) Have access points been documented **and** is this information publicly available?	Yes
CA 13	a) Are there processes in place to **monitor** if there is **easy**, **equitable** and **low-barrier** access to the Coordinated Access system **and** to respond to any issues that emerge, as appropriate?	Yes
	b) Have these processes been documented **and**, if requested, can this documentation be made available?	Yes

Initial Triage and more In-Depth Assessment		
CA 14	a) Is the triage and assessment process documented in one or more policies/protocols?	Yes
	b) Does the **documented** triage and assessment process address the following and, if requested, can the documentation be made available:	
	→ **Consents:** Ensuring that people have a clear understanding of the Coordinated Access system, as well as how their personal information will be shared and stored. Includes addressing situations where people may benefit from services, but are not able or willing to give their consent.	Yes
	→ **Intakes:** Documenting that people have connected or reconnected with the Coordinated Access system and have been entered into the HMIS, including obtaining or reconfirming consents, creating or updating client records, and entering transactions in the HMIS.	Yes
	→ **Initial triage:** Ensuring safety and meeting basic needs (e.g., food and shelter), and guiding people through the process of stopping an eviction (homelessness prevention) or finding somewhere to stay that is safe and appropriate besides shelter (shelter diversion).	Yes
	→ **More in-depth assessment:** Gathering information to gain a deeper understanding of people's housing-related strengths, depth of need, and preferences, including through the use of a common assessment tool(s) to inform prioritization for vacancies in the Resource Inventory.	Yes

	→	**Community referrals:** Gathering information to understand what services people are eligible for and identifying where they can go to get their basic needs met, get help with a housing plan and/or connect with other related resources.	Yes
	→	**Housing plans:** Documenting people's progress with finding and securing housing (with appropriate subsidies and/or supports, as applicable).	Yes
	→	**Using a person-centered approach:** Tailoring use of common tools to meet the needs and preferences of different people or population groups (e.g., youth), while also maintaining consistency in process across the Coordinated Access system.	Yes
CA 15	a) Is a common, unified triage and assessment process being applied across all population groups in the community **and**, if requested, can this documentation be made available?		Yes
	b) If more than one triage and/or assessment tool is being used, is there a protocol in place that describes:		
	→	When each tool should be used (e.g., tools used only for youth verses those that can be used with more than one population group).	Yes
	→	When a person/family could be asked to complete more than one tool (e.g., if an individual becomes part of a family or a youth becomes an adult).	Yes

	→ How the matching process will be managed in situations where more than one person/family is eligible for the same vacancy and, because data to inform prioritization was collected using different tools, results are not the same (e.g., one tool gives a higher score for depth of need than the other).	Yes
Vacancy Matching and Referral with Prioritization		
CA 16	a) Is the vacancy matching and referral process documented in one or more policies/protocols?	Yes
	b) Does your **documented** vacancy matching and referral process address the following:	
	→ **Roles and responsibilities:** Describing who is responsible for each step of the process, including data management.	Yes
	→ **Prioritization:** Identifying how prioritization criteria is used to determine an individual or family's relative priority on the Priority List (a subset of the broader Unique Identifier List) when vacancies become available (i.e., how the Priority List is filtered and/or sorted).	Yes
	→ **Referrals:** What information to cover when referring an individual or family that has been matched and how their choice will be respected, including allowing individuals and families to reject a referral without repercussions.	Yes
	→ **Offers:** What information to cover when a provider is offering a vacancy to an individual or family that has been matched and tips for making informed decisions about the offer.	Yes

	→ **Challenges:** How concerns and/or disagreements about prioritization and referrals will be managed, including criteria by which a referral could be rejected by a provider following a match.	Yes
	→ **Resource Inventory management:** Steps to track real-time capacity, transitions in/out of units, occupancy/caseloads, progress with referrals/offers, and housing outcomes.	Yes
CA 17	Are vacancies from the Resource Inventory filled using a Priority List, following the vacancy matching and referral process?	Yes

Section 2 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Coordinated Access and CAB Directives**.

Reminder: As per **Coordinated Access Minimum Requirement 1** under the Reaching Home directives, communities must meet all Coordinated Access minimum requirements by March 31, 2026.

	Completed	Started	Not Yet Started
Total	17	0	0

Coordinated Access	Completed (score)	Completed (%)
Governance and partnerships (out of 8 points)	8	100%
System map and Resource Inventory (out of 2 points)	2	100%
Service navigation and case conferencing (out of 1 point)	1	100%
Access points (out of 2 points)	2	100%
Initial triage and more in-depth assessment (out of 2 points)	2	100%
Vacancy matching and referral with prioritization (out of 2 points)	2	100%
All (out of 17 points)	**17**	**100%**

End of Section 2

SECTION 3: HOMELESSNESS MANAGEMENT INFORMATION SYSTEM AND OUTCOMES-BASED APPROACH SELF-ASSESSMENT

Context		
CHR 7	a) In your community, is the Homeless Individuals and Families Information System (HIFIS) the Homelessness Management Information System (HMIS) that is being used?	Yes

<u>Note:</u> Throughout Section 3 and Section 4 of this CHR, questions that ask about the "HMIS" or the "dataset" refer to the HMIS identified in question CHR 7.

Homelessness Management Information System (HMIS)		
HIFIS 1	Is an HMIS being **actively used** to collect and manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach? This includes using the HMIS to generate data for the Unique Identifier List and outcome reporting.	Yes
HIFIS 2	a) Are **all** Reaching Home-funded service providers actively using the same HMIS to manage individual-level client data (i.e., person-specific data) and service provider information for Coordinated Access and for the Outcomes-Based Approach?	Yes

	b) Over the last year, were **other** providers (including those receiving other Reaching Home or federal funding, as well as non-federal funding) that serve people experiencing or at-risk of homelessness encouraged to actively use the HMIS? They may or may not have agreed to do so at this time.	Yes
HIFIS 3	a) Has the Community Entity signed the latest Data Provision Agreement (find the latest version **here**, which includes the Racial Identity field in the annex) with Housing, Infrastructure and Communities Canada (HICC)? This may have been done in a previous year.	Yes
	b) Are local agreements in place to manage privacy, data sharing and client consent related to the HMIS? These agreements must comply with municipal, provincial/territorial and federal laws and include: • A Community Data Sharing Agreement; and, • A Client Consent Form.	Yes
	c) Are processes in place that ensure there are no unnecessary barriers preventing Indigenous partners from accessing the HMIS data and/or reports they need to help the people they serve?	Yes
HIFIS 4	Has the Community Entity updated HIFIS to the latest version that was most recently confirmed as mandatory by HICC?	Yes
HIFIS 5	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of implementing, maintaining and/or improving, as well as the use of the HMIS? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)

Data Uniqueness		
OBA 1	a) Does the dataset include people currently experiencing homelessness that have interacted with the homeless-serving system?	Yes
	b) Do people appear only once in the dataset?	Yes
	c) Do people give their consent to be included in the dataset?	Yes
OBA 2	Is there a **written policy/protocol** (“Inactivity Policy”) that describes how **interaction with the homeless-serving system** is **documented**? The policy/protocol must: • Define what it means to be “active” or “inactive”; • Define what keeps someone “active” (e.g., data entry into specific fields in HIFIS); • Specify the level of effort required by service providers to find people before they become "inactive"; • Explain how to document a person’s first time as “active”, as well as changes in “activity” or “inactivity” over time; and, • Explain how to check for data quality (e.g., run a report that shows the clients that are about to become inactive and work with outreach workers to update their files and keep them active, as needed).	Yes
OBA 3	Is there a **written policy/protocol** that describes how **housing history is documented** (e.g., as part of a broader data entry guide for the HMIS)? The policy/protocol must: • Define what it means to be “homeless” or “housed” (e.g., define a housing continuum that shows which housing types align with a status of “homeless” versus “housed”); • Explain how to enter housing history consistently; and, • Explain how to check for data quality (e.g., run a report that shows the percentage of clients that have complete housing history, so that “unknown” fields can be updated).	Yes
Data Consistency		

OBA 4	To support Coordinated Access, is the HMIS used to generate data for a Unique Identifier List?	Yes
OBA 5	Is the HMIS used to collect data for setting baselines, setting reduction targets and tracking progress for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
Data Timeliness		
OBA 6	Is the dataset updated as soon as new information is available about a person for:	
	→ Interaction with the system (e.g., changes from “active” to “inactive”).	Yes
	→ Housing history (e.g., changes from “homeless” to “housed”).	Yes
	→ Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy).	Yes
OBA 7	Is data readily available and accessible, so that it can be used for Coordinated Access, the Outcomes-Based Approach and to drive the prevention and reduction of homelessness more broadly?	Yes

Data Completeness		
OBA 8	Are processes in place to ensure that all relevant and necessary data for filling vacancies is complete? For example, is data used to determine if someone is eligible and can be prioritized for a vacancy complete for each person in the dataset?	Yes
OBA 9	Are processes in place to ensure that data for every person in the dataset is as complete as possible for:	
	→ Interaction with the system:	Yes
	→ Housing history (including data about where people were staying immediately before becoming homeless and, once they've exited, where they went):	Yes
	→ Indigenous identity:	Yes
Data Comprehensiveness		
OBA 10	Does the dataset include all household types (e.g., singles and families experiencing homelessness)?	Yes
OBA 11	Does the dataset include people experiencing sheltered homelessness (e.g., staying in emergency shelters)?	Yes
OBA 12	Does the dataset include people experiencing unsheltered homelessness (e.g., people living in encampments)?	Yes
CHR 9	The following questions aim to help consider other factors that may impact data comprehensiveness. They do not directly assess progress with the minimum requirements.	
	a) Does the dataset include the following household types, as much as possible right now:	

→ Single adults:	Yes
→ Unaccompanied youth:	Yes
→ Families	Yes – All family members including dependents
b) Does the dataset include people staying in the following types of shelter:	
→ Permanent emergency shelter:	Yes
→ Seasonal or temporary emergency shelter:	Yes
→ Hotels/motel stays paid for by a service provider:	Yes
→ Domestic violence shelters:	Yes
c) Does the dataset include the following groups of people who have interacted with the system:	
→ People that identify as Indigenous:	Yes
→ People as soon as they interact with the system:	Yes – people are added on the first day
→ People experiencing hidden homelessness:	Yes
→ People staying in transitional housing:	Yes

	→ People staying in public institutions who do not have a fixed address (e.g., jail or hospital):	Yes
OBA 13	Under Reaching Home, at minimum, a comprehensive dataset includes all household types (OBA 10), people experiencing sheltered homelessness (OBA 11) and people experiencing unsheltered homelessness (OBA 12), as applicable. Consider your answers to questions OBA 10, OBA 11, OBA 12 and CHR 9. Does the dataset include everyone currently experiencing homelessness that has interacted with the homeless-serving system, as much as possible right now?	Yes
Data Use		
OBA 14	**Note:** For the purpose of this CHR, the dataset can only be used for monthly reporting if there is at least one full month of data available, and for annual reporting if there is at least one full fiscal year of data available.	
	a) **<u>Can the dataset be used to set</u>** monthly and annual baselines and reduction targets for the following community-level outcomes:	
	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
	b) **<u>Is the dataset being used to set</u>** monthly and annual baselines and reduction targets for the following community-level outcomes:	

	→ Overall homelessness:	Yes
	→ Newly identified as experiencing homelessness:	Yes
	→ Returns to homelessness:	Yes
	→ Indigenous homelessness:	Yes
	→ Chronic homelessness:	Yes
OBA 15	Is data used to <u>inform action</u> related to preventing and reducing homelessness?	Yes

b) How is data being used to inform action? Please provide specific examples. Your response should include:
• Examples of how data is used to develop and/or update clear plans of action for reaching your reduction targets; and/or,
• Examples of how data is used to inform action in policy-making, program planning, performance management, investment strategies and/or service delivery.

Data has been used to identify needs in our community. Dufferin used this data to apply for HRIF 1 funding to provide intensive support to those clients with medium to high acuity needs who were at 90-180 days of homelessness. These workers provide intense support to break down barriers and move clients to housing. From the start of the program in August 2025, there have been 3 clients assisted to move into Bridge Housing and 15 move to permanent housing.

CHR 10	The following questions aim to determine how you will report data in Section 4 of your CHR.	
	a) What is the earliest you can report monthly data in Section 4 of your CHR, inclusively?	March 2020
	b) What is the earliest you can report annual data in Section 4 of your CHR, inclusively?	2020-21
	c) For 2025-26, did you use the Canadian methodology to report on outcomes in Section 4? **Reminder:** By March 31, 2026, all communities are expected to use the Canadian methodology for outcome reporting in their CHR. HIFIS users can use the Community Outcomes Report (COR) in HIFIS for Section 4. Non-HIFIS users must develop an equivalent report to the Canadian methodology for Section 4.	Yes
Partnerships		
OBA 16	Has there been meaningful collaboration between the DC CE and local Indigenous partners, including those that sit on your CAB, over the reporting period specific to the work of strengthening the Outcomes-Based Approach? Note: The response to this question is auto-populated from CHR 4(a).	Yes (Continuous improvement)
Data quality improvement		
OBA 17	a) Are efforts being made to improve data quality?	Yes

	b) How was data quality improved? Please provide specific examples. Your response could reference one or more dimensions of data quality: • Data uniqueness • Data consistency • Data timeliness • Data completeness • Data comprehensiveness	
	On a monthly basis the following reports are conducted: • HIFIS Health Check • Duplicate Client report • Stale user report • COR • Housing History Completeness • Monthly bed stays • Service Prioritization Decision Assistance Tool (SPDAT) These reports are used to identify duplicate clients in the system and to merge the files together. Clients are referred to appropriate services and programs based on acuity. Data is cleaned monthly to ensure move ins are identified and housing history is updated.	
Reporting on other Community-Level Outcomes		
CHR 11	a) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional <u>monthly</u> community-level outcomes for this CHR? **Reminder:** Reporting on additional community-level outcomes is optional.	No

	b) Beyond the five mandatory core outcomes under Reaching Home, do you wish to include any additional annual community-level outcomes for this CHR? **Reminder:** Reporting on additional community-level outcomes is optional.	No

Section 3 Summary Tables

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **HIFIS Directive**.

	Completed	**Started**	**Not Yet Started**
Total	5	0	0

Homelessness Management Information System	**Completed (score)**	**Completed (%)**
Homelessness Management Information System (out of 5 points)	5	100%
All (out of 5 points)	**5**	**100%**

The tables below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements under the **Outcomes-Based Approach Directive**.

Reminder: As per **HIFIS Minimum Requirement 1** and **Outcomes-Based Approach Minimum Requirement 1** under the Reaching Home directives, communities must meet all HIFIS and Outcomes-Based Approach minimum requirements by March 31, 2026.

	Completed	**Started**	**Not Yet Started**
Total	17	0	0

Outcomes-Based Approach	**Completed (score)**	**Completed (%)**
Data uniqueness (out of 3 points)	3	100%
Data consistency (out of 2 points)	2	100%

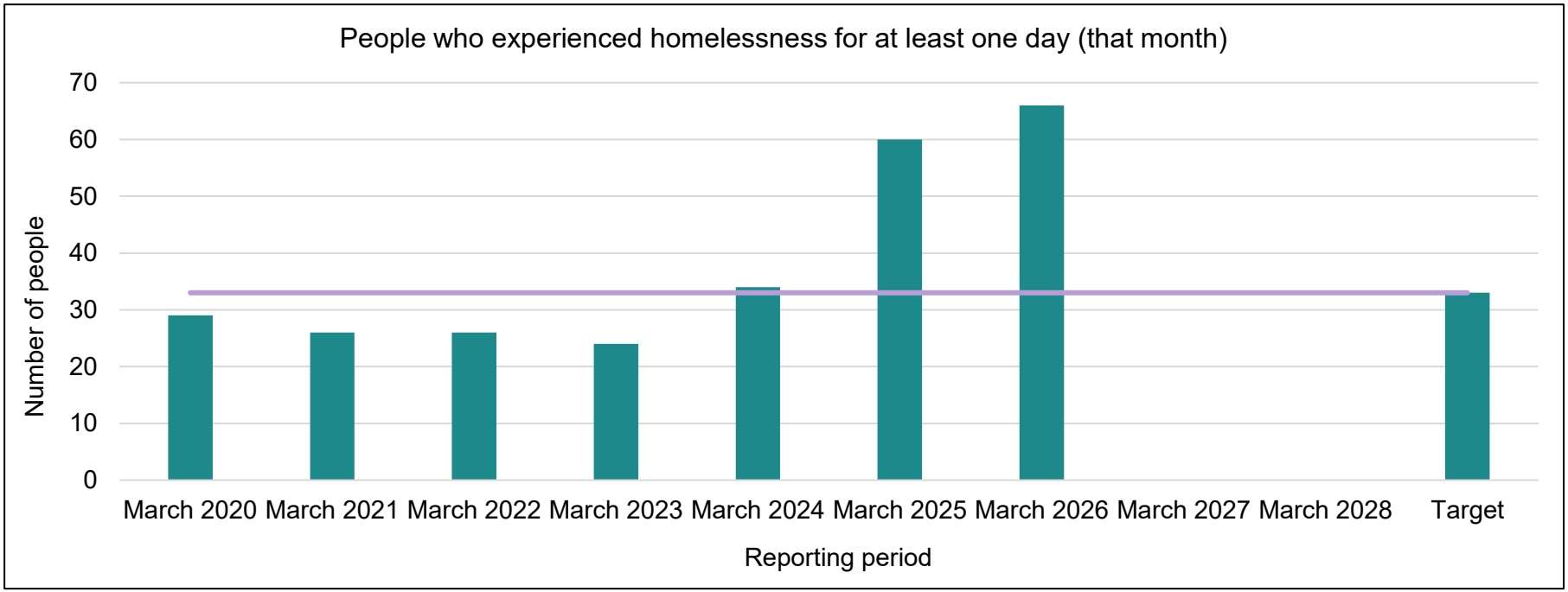
Data timeliness (out of 2 points)	2	100%
Data completeness (out of 2 points)	2	100%
Data comprehensiveness (out of 4 points)	4	100%
Data use (out of 2 points)	2	100%
Partnerships (out of 1 point)	1	100%
Data quality improvement (out of 1 point)	1	100%
All (out of 17 points)	**17**	**100%**

End of Section 3

SECTION 4: COMMUNITY-LEVEL OUTCOMES AND TARGETS

Using person-specific data to set baselines, set reduction targets and track progress – Monthly data

O1(M) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #1 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who experienced homelessness for at least one day (that month)	29	26	26	24	34	60	66			33



O1(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Overall homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data (BND) to Community Level data in August 2024 using the Canadian Alliance to End Homelessness (CAEH) Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 33.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

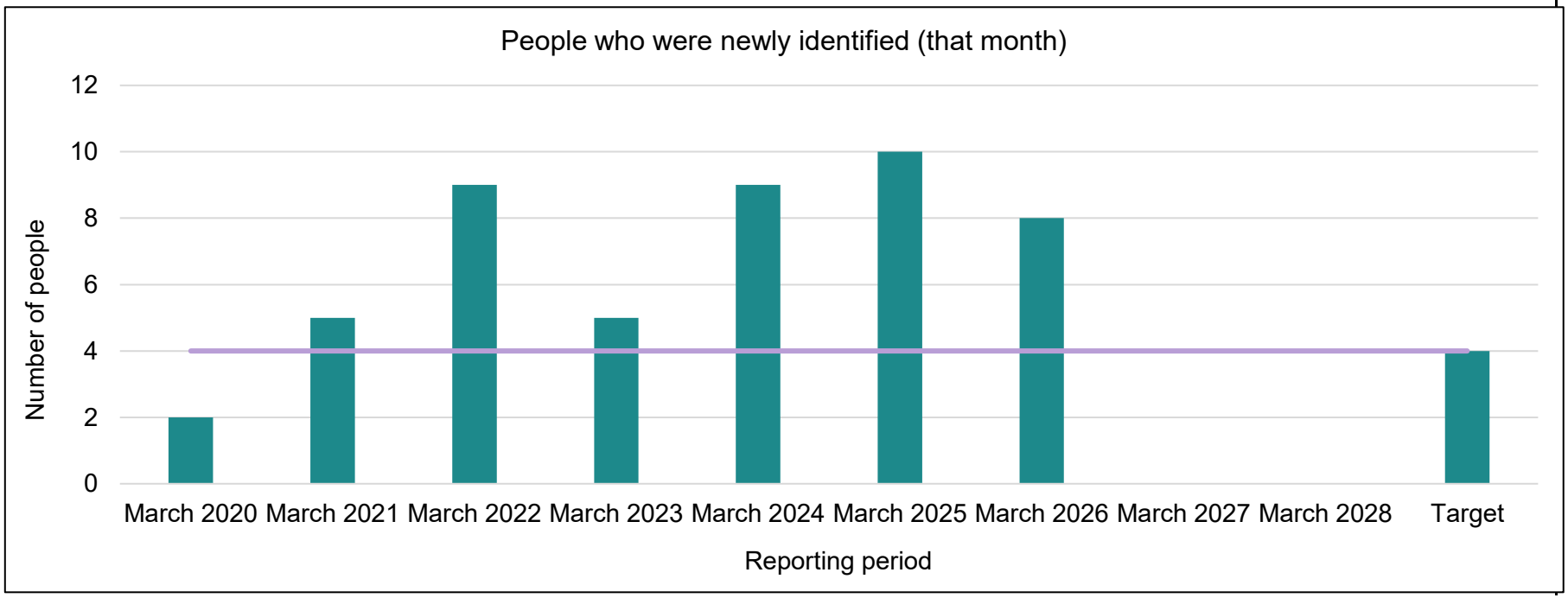
From:		**To:**
Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O2(M)	**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

Given your answers in Section 3, you can report monthly result(s) for Outcome #2 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who were newly identified (that month)	2	5	9	5	9	10	8			4



O2(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

New inflows to homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 4.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:		**To:**
Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O3(M) Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #3 using your person-specific data.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
Returns to homelessness (that month)	3	1	2	1	1	4	3			2



O3(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Returns to homelessness will decrease by 33% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 2.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

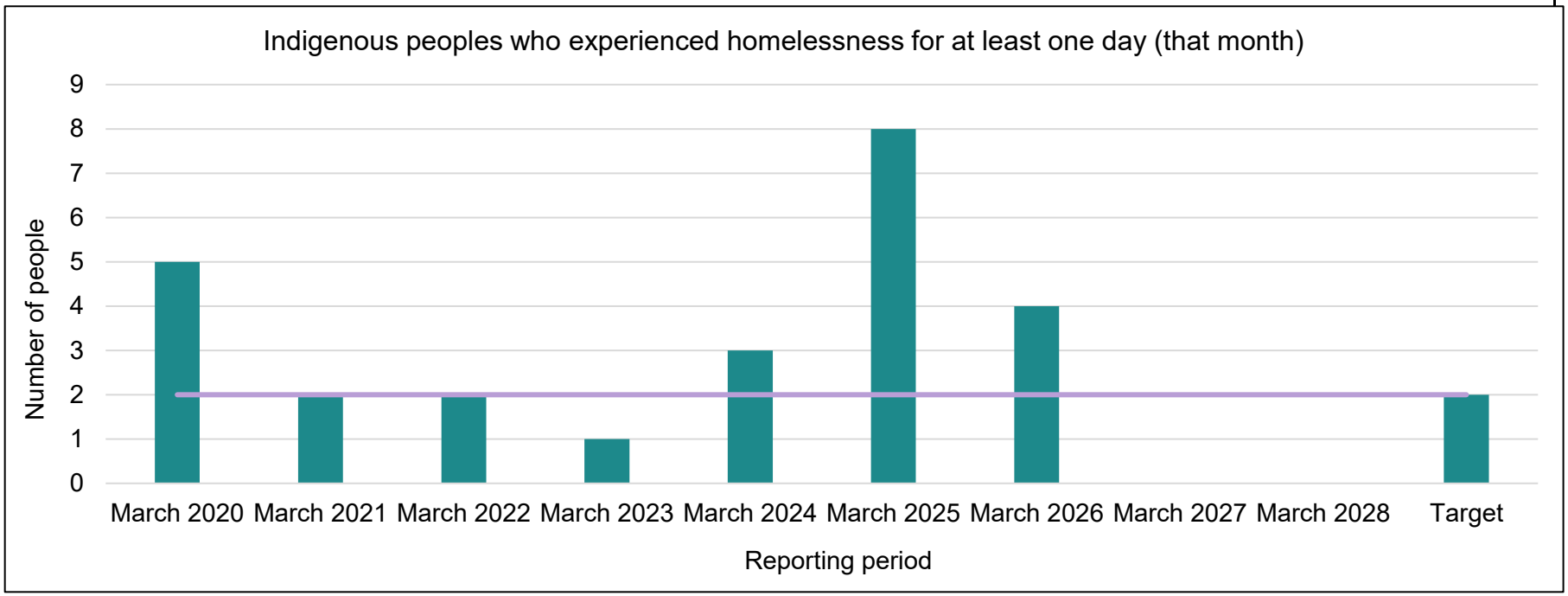
From:		**To:**
Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O4(M) Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Given your answers in Section 3, you can report monthly result(s) for Outcome #4 using your person-specific data.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
Indigenous peoples who experienced homelessness for at least one day (that month)	5	2	2	1	3	8	4			2



O4(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Indigenous homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 2.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

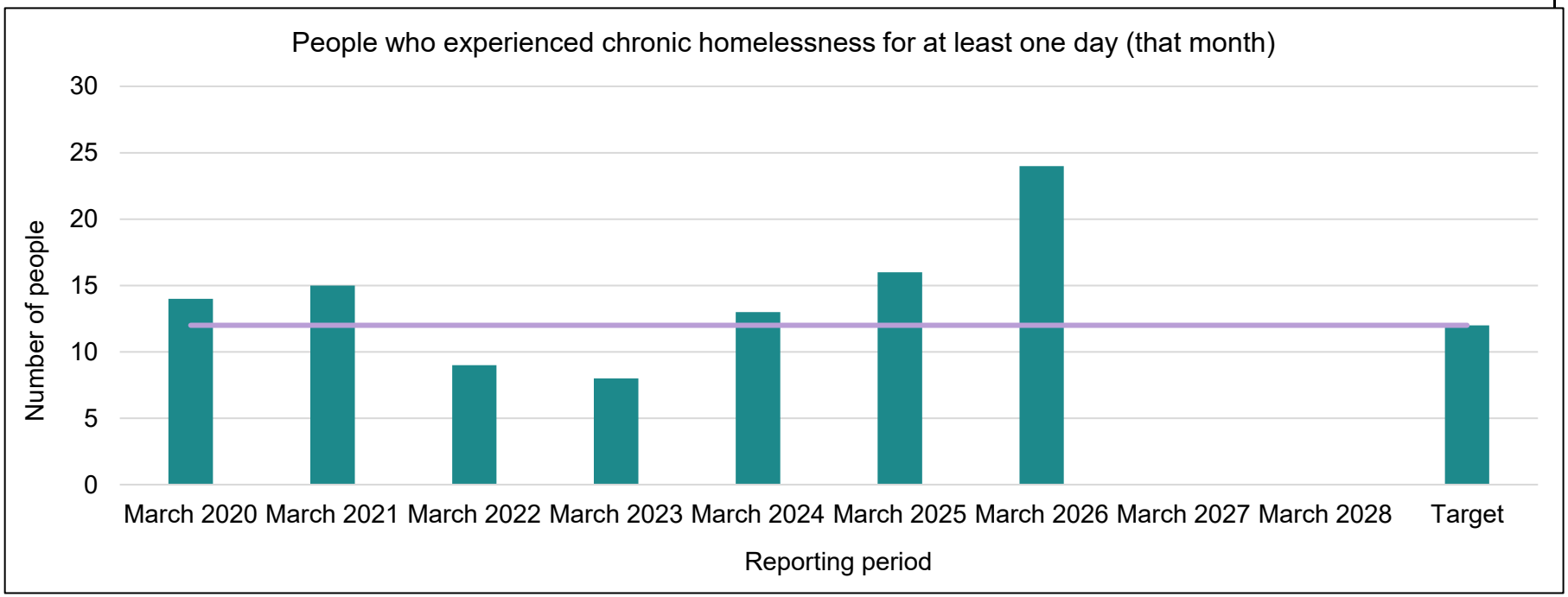
Select one	→	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

O5(M) Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)										
Given your answers in Section 3, you can report monthly result(s) for Outcome #5 using your person-specific data. Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.										
	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who experienced chronic homelessness for at least one day (that month)	14	15	9	8	13	16	24			12



O5(M)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

March 2026

Chronic homelessness will decrease by 50% between March 2026 and March 2028.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 12.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:		**To:**
Select one	→	Select one

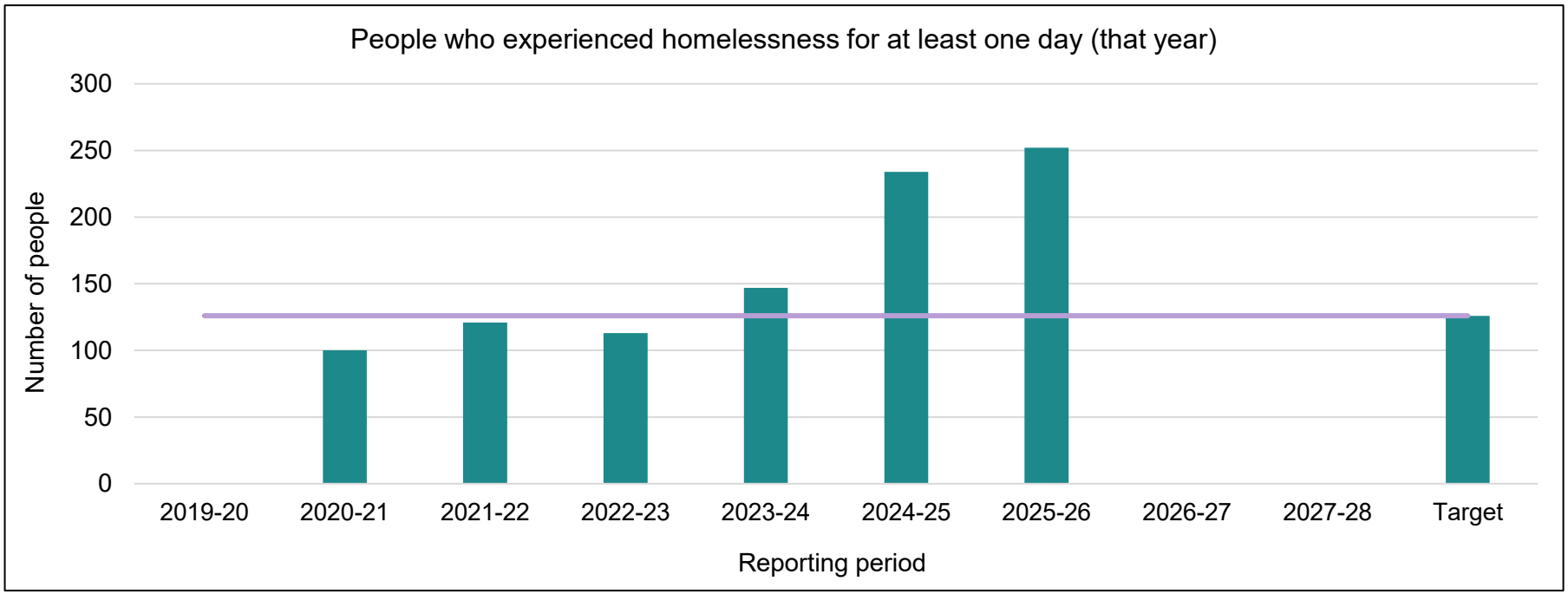
#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

Using person-specific data to set baselines, set reduction targets and track progress – Annual data

O1(A) Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)										
Given your answers in Section 3, you can report annual result(s) for Outcome #1 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who experienced homelessness for at least one day (that year)		100	121	113	147	234	252			126



O1(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Overall homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 126.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

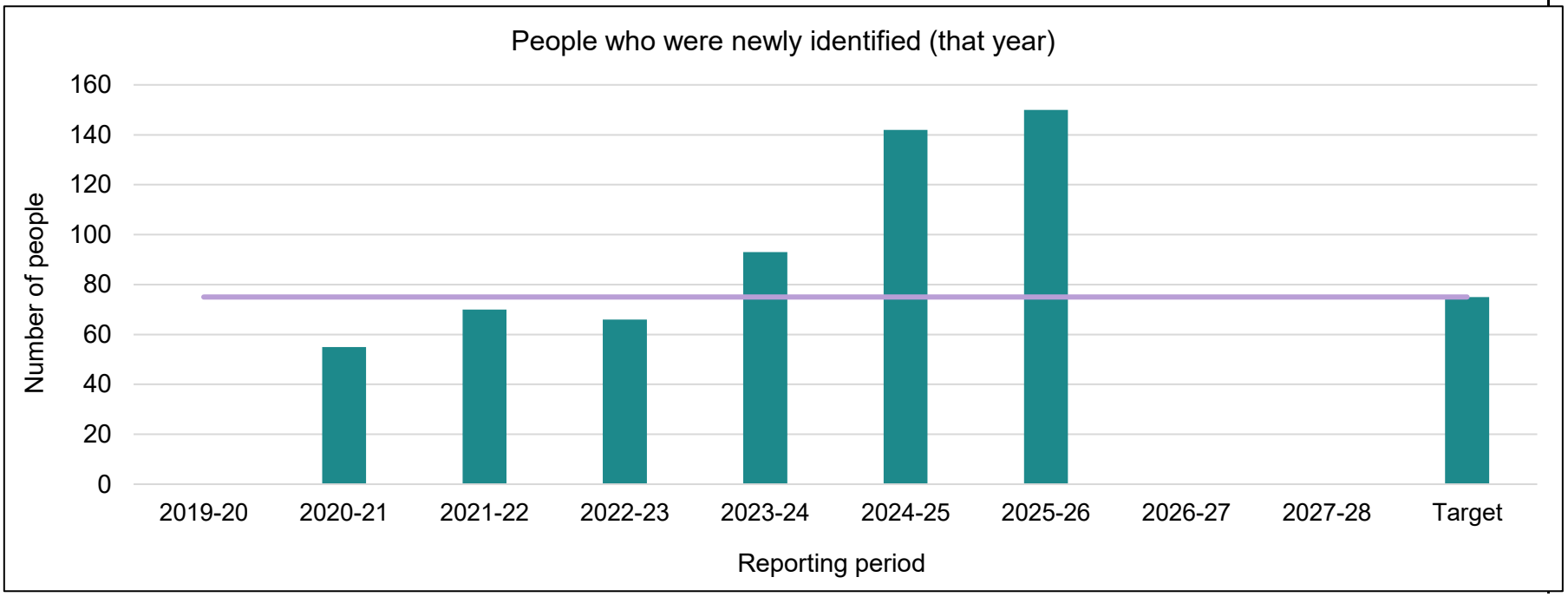
From:		**To:**
Select one	→	Select one

	#N/A
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O2(A)	**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

Given your answers in Section 3, you can report annual result(s) for Outcome #2 using your person-specific data.

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who were newly identified (that year)		55	70	66	93	142	150			75



O2(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

New inflows to homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 75.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

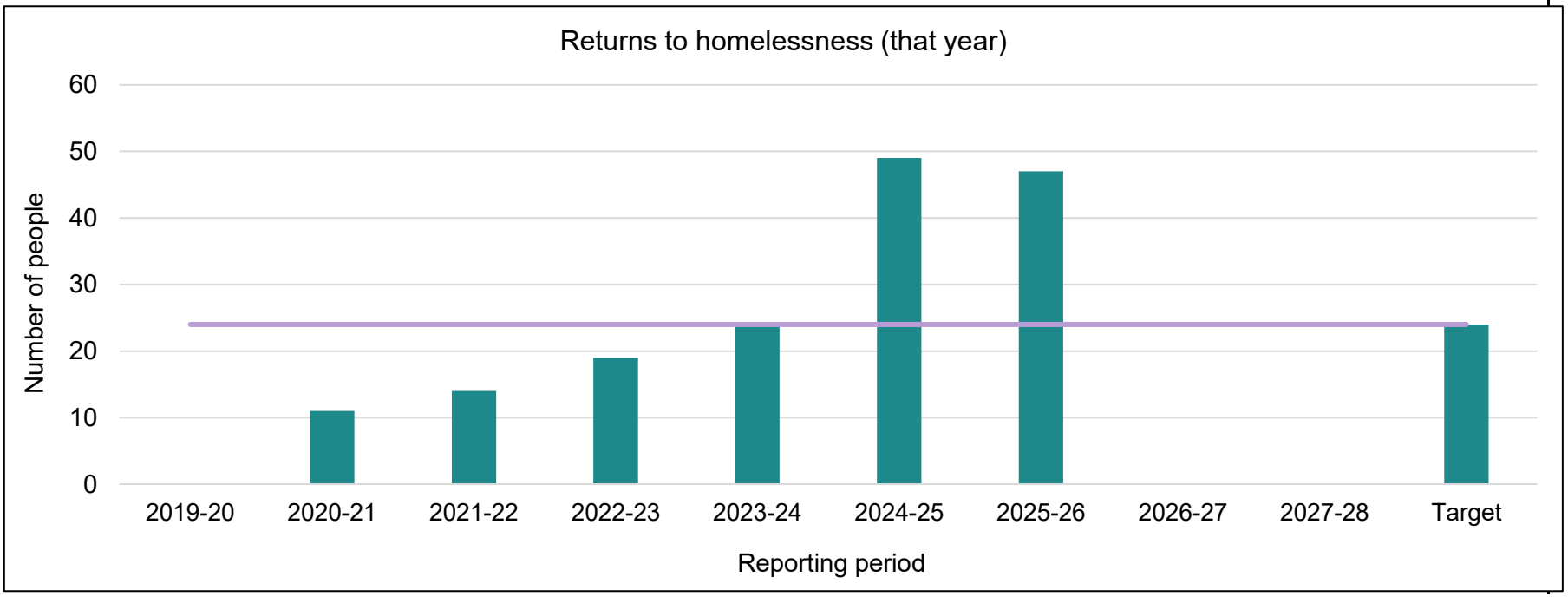
Please select two reporting periods below for which you would like to add a data annotation for:

From:		**To:**
Select one	→	Select one

	#N/A
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O3(A)	**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

Given your answers in Section 3, you can report annual result(s) for Outcome #3 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
Returns to homelessness (that year)		11	14	19	24	49	47			24



O3(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Returns to homelessness will decrease by 49% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 24.

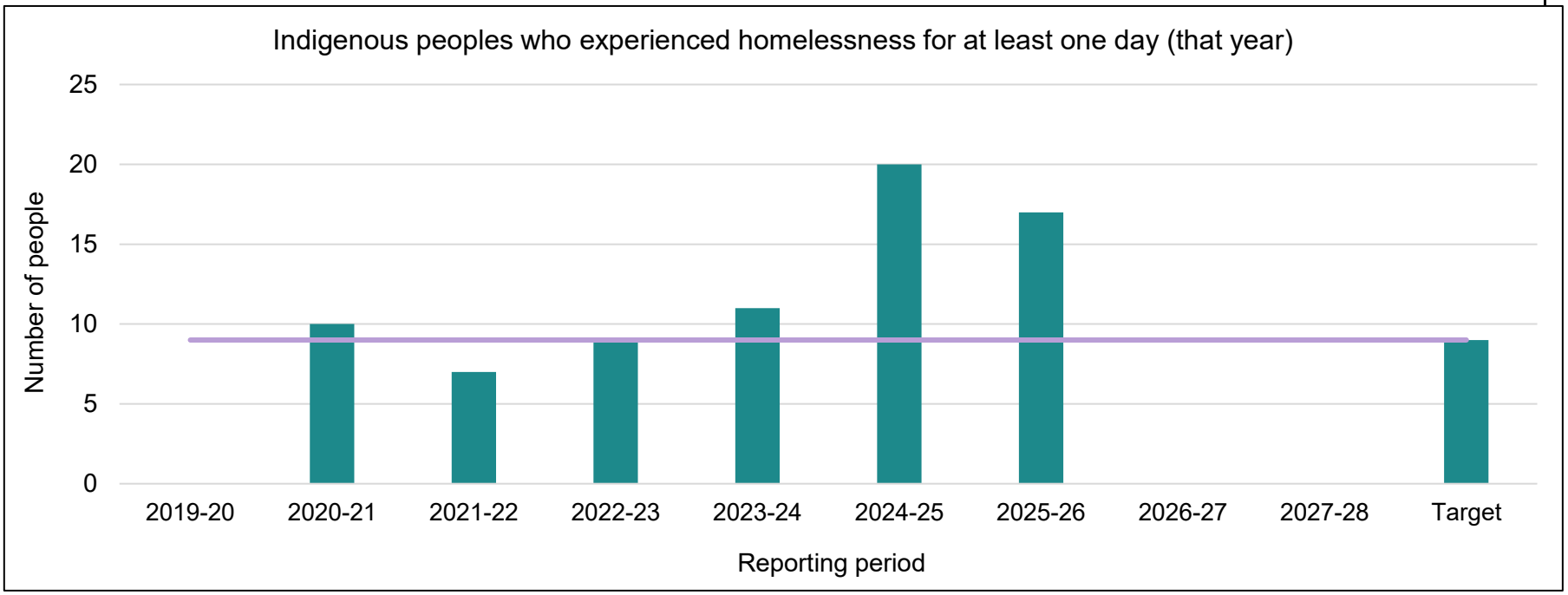
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:		**To:**
Select one	→	Select one

#N/A
In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

O4(A)	Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)									
Given your answers in Section 3, you can report annual result(s) for Outcome #4 using your person-specific data.										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
Indigenous peoples who experienced homelessness for at least one day (that year)		10	7	9	11	20	17			9



O4(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Indigenous homelessness will decrease by 47% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- As applicable, explain how Indigenous partners were engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 9.

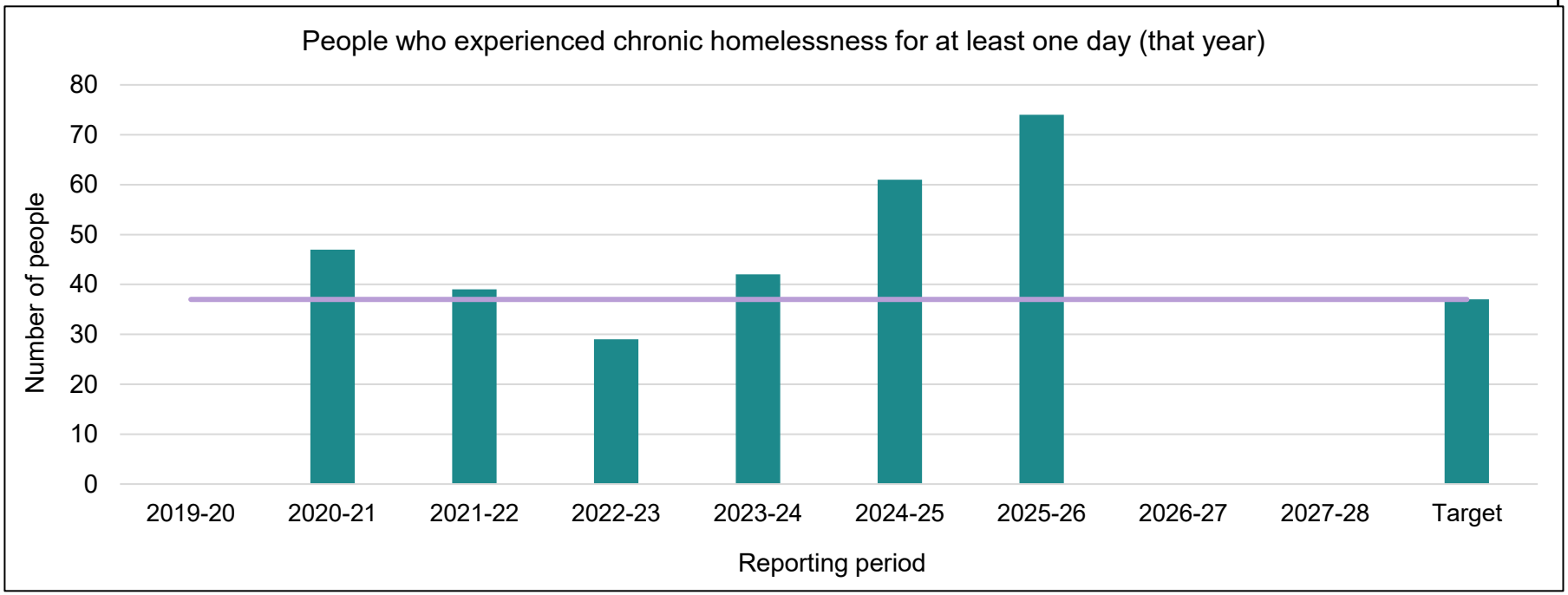
c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From: **To:**

	Select one →	Select one
	#N/A	
	In the comment box below, please add your data annotation for this period. • As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).	
	Please insert comments here	

O5(A)	Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)									
Given your answers in Section 3, you can report annual result(s) for Outcome #5 using your person-specific data. *Note: As applicable, your target must be, at minimum, a 50% reduction from your baseline.*										
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who experienced chronic homelessness for at least one day (that year)		47	39	29	42	61	74			37



O5(A)

a) What is your baseline year? The baseline is the year from which you measure change. This may be the first year you submitted outcomes, but could be the year where you have the most confidence in your data.

2025-26

Chronic homelessness will decrease by 50% between 2025-26 and 2027-28.

b) Please use the comment box below to:

- As applicable, explain any changes to the data reported from the previous CHR (2024-25), including to the data itself, the baseline and the target.
- As applicable, explain the use of "N/A" for one or more data points. As a reminder, no cells should be left blank.
- Optionally, provide any additional context on your data.

Dufferin County moved from reporting By-Name data to Community Level data in August 2024 using the CAEH Inflow Outflow Report. This allowed for the addition of homeless individuals in the community, not just those who agree to be in the BND. This still allowed for local interpretation of the data and reporting. In April 2025 Dufferin County transitioned fully to the COR and as such there is no longer local interpretation of data. This changes our target to 37.

c) **Introducing Data Annotations** – where you can highlight trends and explore the reasons behind them (**optional**):

Please select two reporting periods below for which you would like to add a data annotation for:

From:	**To:**
Select one	Select one

#N/A

In the comment box below, please add your data annotation for this period.
• As applicable, please indicate the parameters which could have influenced the change during the selected period (e.g., significant events within the community, policy changes, data quality and comprehensiveness).

Please insert comments here

End of Section 4a