


Ontario Works

 30 Centre Street, Orangeville, ON L9W 2X1

 519-941-6991

 www.dufferincounty.ca

 communityservicesinfo@dufferincounty.ca

 @DufferinCS

 Dufferin County Community Services

HOURS: Monday 8:30am - 4:30pm, Tuesday 8:30am - 7:00pm, Wednesday - Friday 8:30am - 4:30pm

Financial Assistance

The County of Dufferin delivers the Ontario Works program that provides financial and employment assistance to people in financial need.

How to apply (three ways):

- In person at 30 Centre Street, Orangeville
- By phone by calling 519-941-6991, Press 2
- Online at www.ontario.ca/socialassistance

Once you have submitted the application, an Ontario Works staff member will contact you to schedule an in-office review of your application. The following is a list of information needed:

- Social Insurance Number
- Ontario Health Insurance Plan (OHIP) card
- Proof of identity such as birth certificate
- Bank statements
- Verification of all assets (if applicable)
- Verification of all income (if applicable)
- School verification (if applicable)
- Proof of current address
- Proof of immigration status (if applicable)

If you are eligible:

- You will receive financial assistance to cover basic needs and shelter based on the current Province of Ontario Social Assistance Rates
- You will receive prescription drug benefits based on the Ontario Drug Benefits Formulary
- You will receive employment related costs
- You will receive assistance with eyeglasses (if applicable)

Employment Resource Centres

The Employment Resource Centres are self-directed and open to all community members looking for employment, help with job searching, or resources.

Services include access to computers, internet, fax, and photocopiers. A resource library is also maintained, which includes information on resumes, cover letters, and other employment related topics.

Centre Locations:

Orangeville Employment Resource Centre
30 Centre St.
Orangeville, ON ext. 2010

The Orangeville location is open at the hours listed above.

Shelburne Employment Resource Centre
The Mel Lloyd Centre
167 Centre St. Entrance "E"
Shelburne, ON L9V 3R8 ext. 5711

The Shelburne location is open from 8:30am - 4:30pm Monday to Friday.

The Employment Resource Centres partner with Georgian College Career and Employment Community Services to offer assistance for employment and/or career development.

Discretionary Benefits

Benefits are provided to those in receipt of Ontario Works or Ontario Disability Support Program at the discretion of the administrator, on a case by case basis. These benefits are designed to help individuals by providing additional funding for a specified list of necessary items, and health related needs, not funded through other programs.

All requests that come to our office, that are not covered under a mandatory benefit process, will be given consideration under the discretionary benefits process.

For Ontario Works participants, contact your Case Worker directly for more information.

For Ontario Disability Support Program participants, contact our office in person, or call ext. 2010.

Additional Supports

Temporary Care Assistance:

Refers to assistance that is available to an adult who is caring for a child who is not their natural or adopted child, and they are not receiving money to provide for the child's basic needs from another agency, such as the Children's Aid Society.

Funeral and Burials:

Assistance may be available to assist with the costs associated with the funeral and burial of social assistance recipients and low-income individuals. In order to assist with these costs, the person requesting the assistance must make the request prior to the funeral taking place.

To apply for temporary care assistance, or for information regarding funerals and burials, contact our office in person or call ext. 2010.



“Dedicated to improving the well-being of individuals and families in the community by connecting people to resources, supports and opportunities.”