

**GENERAL GOVERNMENT SERVICES
COMMITTEE
AGENDA**



**Tuesday February 21, 2012, at 4:45 p.m.
Dufferin Room, Community Services
229 Broadway, Orangeville**

Declarations of Pecuniary Interest by Members

DELEGATION

1. **GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #1
Dufferin Farm Fresh**

Ms. Marci Lipman to address the Committee with respect to a request from Council for more information on the grant application from Dufferin Farm Fresh, a local food initiative. Ms. Lipman has provided additional information which is included in the package.

Recommendation:

For the consideration of the Committee.

REPORTS

2. **GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #2
Coyote Compensation Claims Form.**

A report from the Director of Corporate Services dated February 21, 2012 to provide Council with information on the Ministry of Natural Resources standardized claim forms for compensation from nuisance coyotes and additional standards for the approval process.

Recommendation:

THAT the report from the Director of Corporate Services/County Clerk dated February 21, 2012 with respect to the Coyote Compensation Claim Form, be received:

AND THAT By-law 2010-14 be amended by replacing Schedule A with the Coyote/Wolf Predation Compensation Claim provided by the Ministry of Natural Resources;

AND THAT the necessary by-law be presented to Council.

3. **GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #3**
2012 Tax Rebate Threshold

A report from the Treasurer dated February 21, 2012 to set the parameters for the 2012 tax rebate program for both low-income seniors and low-income persons with disabilities.

Recommendation:

THAT the report of the Treasurer dated February 21, 2012 with respect to the 2012 Tax Rebate Program be received,

AND THAT the rebate eligibility threshold remain constant, namely any tax increases above \$50, for 2012.

4. **GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #4**
Councillor Conference Policy

A report from the Director of Corporate Services dated February 21, 2012 with respect to Council Members attendances at conferences.

Recommendation:

For the consideration of the Committee.

5. **GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #5**
Leave of Absence Policy – Paid Military Leave

A report from the Human Resources Manager dated February 21, 2012 with respect to recommend that the Leave of Absence Policy be amended to provide for Military Leave.

Recommendation:

THAT the report of Mark Bialkowski dated January 25, 2012 regarding paid military leave of up to ten (10) days per year be received;

AND THAT staff be authorized to amend the Leave of Absence Policy to provide for paid Military Leave.

CORRESPONDENCE

6. GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #6
911 Ontario Advisory Boards – Financial Request

Correspondence from the 9-1-1 Ontario Advisory Board, dated February 7, 2012 with respect to seeking financial assistance from all municipalities to continue as the technical and information authority regarding the implementation and operation of the 9-1-1 Emergency Number systems in Ontario.

Recommendation:

For consideration of the Committee.

7. GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #7
Katie Cartwright – Funding Request

Correspondence from Katie Cartwright, a resident of Orangeville requesting sponsorship funding for expenses for an educational trip to Cambodia to help with two organizations - The People Improvement Organization and Raise and Support the Poor.

Recommendation:

For consideration of the Committee

CLOSED SESSION

8. GENERAL GOVERNMENT SERVICES – February 21, 2012 – Item #8
Closed Session – Property Matter – Update on the Former Rail Line Request for an Easement

Closed session in accordance with the Municipal Act Section 239 (2) (c), a proposed or pending acquisition or disposition of land.

NEXT MEETING: March 26, 2012
229 Broadway, Orangeville

Dufferin Farm Fresh Grant Application Addendum Feb. 15

Clarification

When the application was presented in December, Dufferin Farm Fresh was a brand new initiative. We had partnered with the DFA in order to go forward. We are strictly a separate initiative under the umbrella of the DFA.

Dufferin Farm Fresh has no history, no financial statements, no annual expenses or previous grants. I included the DFA information thinking this was what you needed. In the proceeding 2 months, I have made great progress. I have documented it in the following update. There is enthusiastic support for this map.

Update of Plan for Dufferin Farm Fresh from Nov. 17 Feb. 14, 2012

Participants:

45 participants have signed on to the map @ \$120.00	
(mostly farmers, farmer's markets, some restaurants)	\$5400.00
5 still pending	

Municipal presentations schedule:

Amaranth	Feb. 15
Melancthon	Feb. 16
Shelburne	March 6
Mono	March 1
Mulmur	March 6
East Gary	March 13

Advertising

Tentative design for map including advertising space attached.
Once approved, I will start selling advertising.

www.facebook.com/DufferinFoodMap

Budget

Costs (based on 19.5" x 27" -- folded to 9"x 4.25")

Printing	\$4000.00	
Design (including logo)	\$2000- \$2500.	
Website	\$5000.00 (to come)	
Website maintenance	\$4000.00(annually)	
Distribution	In Kind	
Student	In Kind	
Mileage (as of Feb. 14)	3200km @ \$0.52	\$1664.00
Marci's time (approx. 45 days @ 8 hours)		360 hours

Income

Fee for map	\$5400.00
DFA	2000.00
County of Dufferin Municipalities Advertising	

Future plans

Once the map is printed, we will pursue a website which can be continuously updated.

For future maps, I am pursuing other sources of income from different foundations.

They all ask for COLLABORATION.

I am thinking of partnerships that are symbiotic with a local food map.

Possible partners include Hills of Headwaters Tourism, Eat Local Caledon.

There are many other possibilities.

There are many components to a local food map which include:

Economic Development

Tourism

Health

Education

Food Banks

Map publication May 2012

Evaluation in October.



01 February 2012

To whom it may concern:

Re: Dufferin Farm Fresh Map

The Hills of Headwaters Tourism Association is pleased to support the development of the Dufferin Farm Fresh Map and encourages the support of our community partners in the development and sustainability of this important sector of our rural economy.

The Hills of Headwaters Tourism Association, as the recognized regional destination marketing organization for the County of Dufferin, Town of Caledon and Town of Erin, working in partnership with our municipal partners and industry stakeholders, has identified tourism as an integral part of our regional economic development strategy, supporting the long-term viability of our rural communities. The Dufferin Farm Fresh Map supports our local agricultural sector, and encourages the philosophy of local production and consumption. The Map will appeal to not only residents of our local rural communities, but will also complement our tourism strategy of “Grown in the Hills”, which we know is a key demand generator for visitation to the Hills of Headwaters region.

On behalf of the Hills of Headwaters Tourism Association, I strongly support the development of the Dufferin Farm Fresh Map and look forward to working with their partners (including the Dufferin Federation of Agriculture) to promote our regional agricultural industry.

Sincerely,



Michele Harris
Executive Director

cc: Ron Munro, Chair, Board of Directors, Hills of Headwaters Tourism Association

THE CORPORATION OF THE COUNTY OF DUFFERIN



REPORT TO GENERAL GOVERNMENT SERVICES



To: Chair Ryan and Members of General Government Services

From: Pam Hillock, Director of Corporate Services/Clerk

Meeting Date: February 21, 2012

Subject: **Coyote Compensation Claim Form**

Purpose

The purpose of this report is to provide Council with information on the Ministry of Natural Resources standardized claim forms for compensation from nuisance coyotes and additional standards for the approval process.

Background & Discussion

The County passed by-law 2010-14 on March 11, 2010 in consultation with the Ministry of Natural Resources (MNR) to implement a coyote predation control program and provide an incentive for the taking of problem coyotes in order to reduce conflicts between problem coyotes and livestock owners. Through the compensation process, approval must be obtained by the MNR under Section 11 of the Fish and Wildlife Conservation Act.

Recently, MNR has conducted a review of the approval process and determined a need to standardize a compensation claim form for users across the Province. Schedule A in By-law 2010-14 needs to be replaced with the form provided by MNR. A copy of the Coyote/Wolf Predation Compensation Claim (Form FW2017 (01/12)) is attached to this report.

The Midhurst District Branch of the MNR has also received complaints of abuses associated with the municipal incentive program. Upon reviewing the claim data collected throughout the province, it confirmed certain non-compliance issues within the program. Issues include hunters stockpiling coyotes for compensation from the municipalities where the coyotes have been hunted in non-compliance with the condition of the approval.

To address some of the MNR issues, MRN will place the following standard conditions on all Section 11 approvals:

- 5km radius for hunting or trapping from the property where the livestock depredation by coyotes has occurred. **Reason:** aimed at targeting the offending coyotes on the property and help minimize killing coyotes that are not livestock predators
- 4 week Section 11 authorization period. **Reason:** duration of authorization within a time frame as close to the period of the livestock loss as possible to help ensure that only the offending coyotes are targeted
- Maximum of 10 coyotes that can be killed, per claim. **Reason:** help ensure hunters are targeting only the offending coyotes within a coyote family's specific territory, on or near the property where the livestock loss occurred and reduce non-compliance of approval

Stockowners are able to protect their livestock from wildlife damage on their own property as provided for under Section 31 of the Fish and Wildlife Conversation Act and to seek the assistance of a licenced hunter or trapper when necessary regardless of a municipal incentive program in place.

Local Municipal Impact

There is no direct municipal impact, however, the Municipal Livestock Evaluator is appointed by the local municipality so they play a role in the process.

Financial, Staffing, Legal, or IT Considerations

The County of Dufferin reimburses eligible claims in the amount of \$50 per coyote. The 2012 budget number is \$2,500. In 2011 \$6,350 was spent.

Recommendation

THAT the report from the Director of Corporate Services/County Clerk dated February 21, 2012 with respect to the Coyote Compensation Claim Form, be received:

AND THAT By-law 2010-14 be amended by replacing Schedule A with the Coyote/Wolf Predation Compensation Claim provided by the Ministry of Natural Resources;

AND THAT the necessary by-law be presented to Council.

Respectfully Submitted,

Pam Hillock, Clerk

Prepared by: Michelle Dunne, Deputy Clerk

Attachments: revised Schedule A



Ministry of
Natural Resources

Ministère des
Richesses naturelles

Coyote/Wolf Predation Compensation Claim

1. Stockowner Declaration

I, (name) _____, located at (address): _____;

Lot _____, Concession _____, in the Township of _____

lost (species and number) _____ to predation on (year, month, day) _____,

and notified the appropriate municipal representative and / or livestock evaluator or a representative from the Ontario Ministry of Agriculture,

Food and Rural Affairs on (year, month, day) _____,

Stockowner Signature _____ Date (year, month, day) _____

Telephone (including area code) _____

2. Certificate of Evaluator

I, (name) _____, of (address)

Livestock Evaluator for _____ township,

determined that (species and number) _____ had been killed by coyotes or wolves

on the property of (name) _____ as declared above.

I have recommended compensation be paid under the **Ontario Wildlife Damage Compensation Program**.

Signature _____ Date (year, month, day) _____

Telephone (including area code) _____

3. Appointment of Hunter or Trapper

I hereby appoint (name) _____, a licenced (hunter &/or trapper)

_____ licence No. _____ of (address) _____

to protect my stock by hunting coyotes or wolves, as authorized by the Ministry of Natural Resources.

Stockowner Signature _____ Date (year, month, day) _____

Telephone (including area code) _____

4. Authorization of Hunter or Trapper by the Ministry of Natural Resources

I, (name of MNR representative) _____, authorize _____

(Authorized Persons), pursuant to clauses 11(1)(a) and (c) of the *Fish and Wildlife Conservation Act, 1997*, S.O 1997, c.41, to:

Hunt Trap Hunt & Trap, as applicable, for compensation.

Specifically, this authorization is subject to the following conditions:

1. This authorization is only valid within a _____ kilometre radius of the property owned by _____ as described above for the protection of stock.
2. This authorization is valid from (start date) _____ to (end date) _____.
3. A maximum of _____ coyotes or wolves may be removed under this authorization.
4. The Authorized Persons shall obtain consent of landowners/occupiers prior to entering private property for the purposes of the authorization.
5. Nothing in this authorization absolves the Authorized Persons from complying with all other applicable federal, provincial and municipal laws, ordinances, statutes, rules, regulations and orders, and all by-laws of all relevant authorities.
6. The Ministry of Natural Resources may cancel this authorization at any time by notifying the Authorized Person(s) in writing.

Signature of Authorizer _____ Date (year, month, day) _____

5. Municipal Certification

This certifies that _____ coyote/wolf carcasses, presented by (name of authorized hunter or trapper)

_____,

have been marked in accordance with (name of municipality) _____ by-law (identification number) _____,

by the designated person at the Municipal Corporation of the _____ of

_____.

This certification must be signed by a municipal officer no later than 5 days from the authorization expiry date.

Designated Person _____ Reeve / Clerk _____ Date (year, month, day) _____

6. Municipal Approval For Payment

Payment for _____ coyote carcass(es) at \$ _____ per carcass, being a total payment of \$ _____ is hereby approved.

Signature (of Municipal Clerk) _____ Date (year, month, day) _____

Personal information contained on this form is collected under the authority of the Fish and Wildlife Conservation Act, 1997 and will be used for the purpose of licencing, identification, enforcement, resource management and customer service surveys. Please direct further enquiries to the District Manager of the MNR issuing district.

THE CORPORATION OF THE COUNTY OF DUFFERIN



REPORT TR-12-05 TO GENERAL GOVERNMENT SERVICES COMMITTEE



To: Chair Ryan and Members of Government Services Committee
From: Alan Selby, Treasurer
Meeting Date: February 21, 2012
Subject: Tax Rebate Program for 2012

Purpose

To set the parameters for the 2012 tax rebate program for both low-income seniors and low-income persons with disabilities.

Background & Discussion

The Taxation section of the Municipal Act (section 319) permits an upper-tier municipality to enact a program of tax rebates for certain low-income property owners. The program is not mandatory, but Dufferin County has had a program in place for many years.

The program had offered tax rebates for low-income persons whose property taxes increased by more than \$100, until this threshold was lowered to \$50 for the 2009 year, based on the economic downturn and the desire to help more people. The results of the program in 2008, and earlier years, showed very little assistance was being provided. This \$50-threshold has stayed in place since 2009.

This 2009 change indeed had the expected effect. Claims under the program totalled \$9,283 in 2009 and \$7,844 in 2010. The decrease in assistance reflects the fact that tax increases approved in the county and local municipal budgets were generally smaller in 2010.

The assistance paid by the County in 2011 was \$8,147 and the County's 2011 Budget provision was \$8,900. The 2012 County Budget provides for \$9,000.

Local Municipal Impact

There is no direct impact. This is a County program, the County pays for the entire amount of any rebates, and they are provided for in the annual County budget.

Financial, Staffing, Legal, or IT Considerations

The eligibility threshold for 2012 must be approved by Council. It can remain at \$50, or be lowered or raised, or a fixed dollar amount rather than a threshold can be established. Council also has the option of not renewing the rebate program for low-income taxpayers, as it is not mandatory.

The economic situation has improved somewhat, but is still not much different from one year ago. The other factor to consider is the size of tax increases coming in 2012 local municipal budgets. Larger local budget increases would lead to more low-income taxpayers becoming eligible for rebates. The 2012 County increase is almost identical to what it was in 2010 and 2011 (under 2%).

Recommendation

THAT the Treasurer's report on 2012 Tax Rebate Program be received,

AND THAT the rebate eligibility threshold remain constant, namely any tax increases above \$50, for 2012.

Respectfully submitted by,

Alan Selby
Treasurer

CORPORATION OF THE COUNTY OF DUFFERIN



REPORT TO GENERAL GOVERNMENT SERVICES COMMITTEE



To: Chair Ryan and Members of the General Government Services Committee

From: Pam Hillock, County Clerk

Meeting Date: Tuesday, February 21, 2012

Subject: **Attendance at Conferences – Members of Council**

Purpose

The purpose of this report is to present a revised policy for Councillors attending conferences for consideration.

Background & Discussion

The existing policy was approved in 2006 but it appears that it has not been consistently applied over the past few years. More Members of Council have been expressing an interest in attending conferences as a representative of the County and also attend meetings with the various Ministers. In an effort to rectify this situation and to ensure that adequate funds are available to accommodate the requests, it is recommended that each member of council be permitted to attend one conference per year at the County's expense.

Staff did a poll of Counties and local municipalities for policies. There are a number of variations in these policies. The County of Bruce, for example, covers the cost of three conferences per year for Members of Council. The County of Grey and the Township of Mulmur have an approved list of conferences that members can attend.

A suggested policy is attached as Schedule A to this report.

Local Municipal Impact

In some cases, there may be a cost saving to the local municipalities if the conference cost is covered by the County of Dufferin.

Financial, Staffing, Legal, or IT Considerations

Clerk's Department staff make the necessary arrangements as requested. There is no staffing impact as a result of this report. There is a budget amount for conferences and training included in the Council Budget. The budget figure for 2012 is \$4,000.00 so if a number of members are interested in attending conferences, this amount could go over budget. This number may need adjusted in 2013. The Warden has a separate budget to cover conferences, training and other expenses.

Recommendation:

For consideration of committee.

Respectfully Submitted,

Pam Hillock, Clerk

Attachments: revised Schedule A

POLICY & PROCEDURE MANUAL

SECTION	COUNCIL RELATED POLICIES	POLICY NUMBER	1-3-7
SUB-SECTION	GENERAL CORPORATE PROVISIONS	EFFECTIVE DATE	
SUBJECT	Conference Expenses		
AUTHORITY	County Council Motion #		

PURPOSE:

The Corporation recognizes the importance of having a well-informed Council and encourages Councillors to attend municipal conferences.

The purpose of this policy is to define the type and amount of expenses, associated with Councillors' attendance at conferences that will be reimbursed by the County of Dufferin.

STATEMENT:

1. This policy will apply to all Councillors of the Corporation except the Warden.
2. The Council will provide a budget for Members of Council to attend conferences relating the County business each year.
3. Only the expenses of Councillors will be subject to reimbursement. Expenses of spouses or companions will not be subject to reimbursement.

4. The following expenses are eligible for reimbursement:

Registration - prepaid by the County

Travel: arranged by County staff or use of own car, km. will be paid at the current County rate (statement of Councillor required) including parking

Accommodation: prepaid by the County or reimbursed upon the submission of a receipt

Meals: meals are eligible at the current County rates; meals included as part of the conference registration are not eligible

5. The conferences that are generally attended for County business are:

AMO - Association of Municipalities of Ontario

ACRO - Association of Counties and Regions of Ontario

OGRA - Ontario Good Roads Association

OMSSA - Ontario Municipal Social Services Association

OANHSS - Ontario Association of Non-Profit Homes and Services for Seniors

6. Councillors shall present all receipts, together with a statement of km. to the Treasurer no later than ten (10) working days after the conclusion of the conference.

THE CORPORATION OF THE COUNTY OF DUFFERIN



REPORT TO GENERAL GOVERNMENT SERVICES



To: Chair and Members of General Government Services

From: Mark Bialkowski, HR Manager

Date: January 25, 2012

Subject: Leave of Absence Policy – add Military Leave

Purpose

The purpose of this report is to recommend that the Leave of Absence Policy be amended to provide for paid Military Leave of up to ten (10) days per calendar year for training purposes and/or an unpaid leave of up to twelve (12) months for the purpose of responding to a call to duty by the Canadian Armed Forces for either domestic or international operations.

Background & Discussion

Recently, the County received an enquiry from an employee who is Reservist re whether or not the County would consider a paid leave of up to ten (10) days for Military Leave training purposes. We understand this to be the first such request in twenty-five (25) years.

The County of Dufferin recognizes the vital role of the Canadian Forces and valuable contribution that Reservists make to Canada's defence and peacekeeping programs. Additionally, participation in military training and activities are viewed as a developmental opportunity in which employees will gain skills they can later apply to their jobs. The following excerpt from the National Defence Act of Canada defines the role of **Reservist** in s.15(3).

PART II
THE CANADIAN FORCES
CONSTITUTION

Canadian Forces

14. The Canadian Forces are the armed forces of Her Majesty raised by Canada and consist of one Service called the Canadian Armed Forces.

Reserve force

15(3) There shall be a component of the Canadian Forces, called the reserve force, that consists of officers and non-commissioned members who are enrolled for other than continuing, full-time military service when not on active service.

The current Leave of Absence policy is silent on the matter of Military Leave. A survey of twelve (12) area municipalities revealed that four (4) had no Military Leave policy, four (4) had a policy of providing job - protected leave and four (4) provided for paid Military Leave of up to ten (10) days per calendar year for training purposes and/or an unpaid leave of up to twelve (12) months for the purpose of responding to a call to duty by the Canadian Armed Forces for either domestic or international operations.

Local Municipal Impact

None

Financial, Staffing, Legal, or IT Considerations

The cost of a providing a ten (10) day paid Military Leave is as follows:

Gross wages	\$3219
Reserve pay offset	<u>\$ 971</u>
County Cost	\$2248

Recommendation:

THAT the report of Mark Bialkowski dated January 25, 2012 regarding paid Military Leave of up to ten (10) days per year be received;

AND THAT staff be authorized to amend the Leave of Absence Policy to provide for paid Military Leave.

Respectfully submitted,

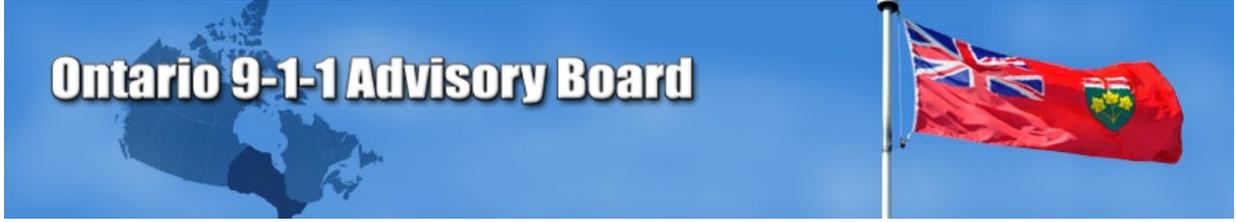
Mark Bialkowski

Attachment: Current leave of Absence Policy

5. Leave of Absence.

- (a) The Employer may grant leave of absence without pay if any employee requests it in writing from the Department Head and if the leave is for a valid reason and does not unreasonably interfere with the efficient operation of the department. A reply will be given in writing.
- (b) Excused without pay up to one month's duration may be authorized at the discretion of the Department Head. Excused without pay exceeding one month must be authorized by the C.A.O.
- (c) Any absence from work without the approval of the Department Head or his/her designate, is considered excused without pay.
- (d) Unless otherwise stated in the Personnel Policies, if an employee is excused without pay, the Employer shall continue to pay the benefits that apply for a period of one month.
- (e) At least two (2) weeks' notice should be given before the requested leave of absence unless required due to an emergency. All requests shall be in writing, stating the reason.
- (f) Where a leave of absence has been granted in excess of one month, vacation pay shall not accrue during such leave and the employee to whom this leave has been granted may at their option pay for the continuation of benefits to which they may be entitled to in this Policy Manual. Prior arrangements for payment of benefit premiums must be made with the Manager of Human Resources.

Ontario 9-1-1 Advisory Board



February 7, 2012

TO: ALL MUNICIPAL COUNCILS

FROM: 9-1-1 ONTARIO ADVISORY BOARD

ISSUE: 9-1-1 ADVISORY BOARD SEEKS YOUR ASSISTANCE

a) What is Needed and Why:

The 9-1-1 Ontario Advisory Board (OAB) is seeking financial assistance from each municipal government in order to continue as the technical and information authority respecting the implementation and operation of 9-1-1 Emergency Number systems in Ontario.

In August 2007, an appeal for financial assistance was made to Ontario municipalities resulting in receipts of \$26,000.00 and we are very grateful for that support. Those dollars have assisted the 9-1-1 Ontario Advisory Board greatly in continuing its efforts at maintaining and improving 9-1-1 capabilities across the Province

We need operating support and therefore are making this request for assistance in the form of a small donation from each municipality. *If each of Ontario's 445 municipalities provided \$100, this would create the funds for the Board to continue its work and represent the interests of municipal governments and their citizens on 9-1-1 issues.*

Technology advancements and the expansion of the telecommunications market have increased the work of the 9-1-1 Advisory Board. We make submissions to hearings of the Canadian Radio-Television and Telecommunications Commission (CRTC) and provide input on implementation issues related to wireless 9-1-1 service and Voice over Internet Protocol (VoIP) 9-1-1 service. The costs to attend these cross Canada meetings alone are significant. We also maintain the OAB 9-1-1 website, <http://oab911.ca>, develop public awareness, liaise with all levels of government (municipal, provincial and federal) and with the Canadian Wireless Telecommunications Association. Much work remains to be done and we require funds to support these ongoing activities.

b) Activities of the OAB during 2009/2011:

- Wireless 9-1-1 - Telecom Decision 2009-40 ¹ Members of the OAB were actively involved in the discussions and proceedings that led to the Industry mandates in this Decision. As a result of our participation, the CRTC directed all Canadian Wireless Carriers to deploy location technologies that will deliver x/y coordinates on all 9-1-1 calls from cellular phones to your local 9-1-1 Public Safety Answering Point (PSAP). Further, we successfully argued that this work should be completed by the Industry at their own cost, not placing the financial burden on local taxpayers. In 2010 we have continued to actively participate in discussions to ensure Industry compliance, effective deployment practices across Ontario as well as working on ways to further improve the service.
- Voice over Internet Protocol (VoIP) 9-1-1 - Telecom Decision 2010-387 ² Disappointingly, on June 17, 2010, the CRTC issued this Decision that has allowed for the continuation of basic 9-1-1 service for consumers using nomadic internet phone service. Industry won their argument that any technical solutions to make these services safer at this point in time would be too costly. The OAB will continue to monitor the situation as well as search for technical solutions to improve 9-1-1 VoIP Service.
- Text Messaging for Hearing Impaired - Telecom Decision 2010-224 ³ - Improving access to emergency services for people with hearing and speech disabilities. As a member of the CRTC Emergency Services Working Group, we are assisting Industry towards establishing a technical trial in Ontario that will allow members of the Deaf, Hard of Hearing and Speech Impaired (DHHSI) communities to access their local emergency services via Text Messaging.

The 9-1-1 Advisory Board is made up of volunteers from a number of non-profit organizations and agencies whose parent organizations allow the volunteers time and cover some expenses. Board members include representatives from:

- National Emergency Number Association (NENA)
- Association of Public Safety Communications Officials, Canada (APCO)
- Ontario Association of Chiefs of Police (OACP)
- Ontario Association of Fire Chiefs (O AFC)
- Ontario Ministry of Health and Long-Term Care (MOHLTC)
- Members of various Municipal Caucuses
- City of Toronto
- Bell Canada (non-voting)
- OPP (non-voting)
- Municipal Affairs and Housing (MMAH) (non-voting)
- Ministry of natural Resources (MNR), (non-voting) and
- Ministry of Community Safety and Correctional Services (MCSCS) (non-voting).

¹ <http://www.crtc.gc.ca/eng/archive/2009/2009-40.htm>

² <http://www.crtc.gc.ca/eng/archive/2010/2010-387.htm>

³ <http://www.crtc.gc.ca/eng/archive/2010/2010-224.htm>

c) Why are funds being requested now?

The optimal operating budget for the OAB is about \$40,000 per year and we do not have those funds. The one-time funding received from the province in 1998 ended. If we are to continue and to undertake the work to make 9-1-1 an effective emergency communication system, your help is required.

d) How is 9-1-1 operated?

- Other provinces operate 9-1-1 systems themselves. In Ontario, local municipal authorities operate the 9-1-1 systems.
- 9-1-1 systems are provided only within municipalities electing to provide the service (now greater than 95%) with subscriber billing for network services and maintenance.
- The cost associated with staffing and equipment is provided by municipalities.
- 9-1-1 systems are designed around a central answering point (Primary Public Safety Answering Point [PPSAP]) which has dedicated lines. Incoming calls for 9-1-1 are conferenced with the associated police, fire and ambulance dispatch centre for a given municipality. Networks are designed, installed and maintained by Bell Canada.

e) A Sample Resolution:

Whereas The Ontario 9-1-1 Advisory Board was formed at the request of Ontario Municipalities; and

Whereas lack of ongoing Provincial funding for the Ontario 9-1-1 Advisory Board has resulted in the need of financial assistance from other sources in order to continue to represent our ratepayers in the face of ever-increasing technological advancement; and

Whereas technological advancement and deregulation of the local telephone market makes it necessary to represent municipalities and ratepayers at the Canadian Radio Telecommunication Commission (CRTC) and the CRTC Interconnection Steering Committee (CISC) on a regular basis;

Therefore be it resolved that the municipality of _____ contributes \$_____ to the Ontario 9-1-1 Advisory Board in order to allow it to continue to advance a safe delivery of 9-1-1 system for police, fire and ambulance emergency services in our municipalities and throughout the Province.

f) **Thank you:** Thank you for your consideration of this issue and for more information please visit our website at <http://oab911.ca>

Please make cheques payable to "Ontario 9-1-1 Advisory Board" and send to Tom Voisey, c/o the Peel Regional Police Telecommunications, 7750 Hurontario Street, Brampton, ON L6V 3W6.

Hello,

My name is Katie Cartwright and I have lived in Orangeville my entire life. I am currently studying at the University of Guelph in my first year. For several years now my passion has been based around philanthropy. I hope to eventually go to law school and then fight for children's rights both locally and globally. This year I have decided to take a month out of my year to follow my dreams and go to Cambodia to help with two organizations. The first is People Improvement Organization (peopleimprovement.org). At this location we will be teaching in a local school that is in need of educators. The second organization will be, Raise and Support the Poor (rspngo.org). At the second location we will be living with a group of monks where we will either building a school or a community center, depending on what is needed at the time.

Unfortunately being a university I am having trouble coming up the financial needs to support this trip. I am not only required to come up with \$3 700, but I will also be missing out on a month of work. This will be very difficult to do, but I believe in the end the monetary stress will not compare to the joy this trip will bring to me.

I am reaching and asking for your help financially so I can attempt to change the lives of many. Any donation would be greatly appreciated, no matter the size nor amount.

Thank you so much for your time.

Sincerely,

Katie Cartwright

If you have any questions or concerns please feel free to contact me at:

Phone: 519-216-5289

Email: cartwrik@uoguelph.ca



Global Youth Network

Waterloo Square
PO 40053
Waterloo, ON
N2K4V1

February 16, 2012

To Whom It May Concern,

It is my pleasure to inform you that Katie Cartwright has been accepted as a member for our Global Team program heading to Cambodia for the month of May. This team will be one of many teams sent out by Global Youth Network, a registered Canadian charity that is working locally and internationally to educate and mobilize youth towards making positive change. This particular team will consist of 9 members, two leaders-in-training and an experienced Global Youth Network Leader. While in Cambodia, this team will be involved with youth education and community development by working with two organisations, People Improvement Organisation (peopleimprovement.org) and Raise and Support the Poor (rspngo.org).

The purpose of this trip is to offer young adults an experience that will increase their confidence in their ability to make a difference in the world. An experience such as this is also designed to encourage and develop leadership skills and offer valuable work and educational experience that will better help them determine their future career focus. These short-term trips serve to inspire Canadian young adults toward effecting change in their own communities and to continue to stay connected to the world. The Global Team program also allows Global Youth Network to sustain relationships with its international partners thereby keeping its commitment to long-term development.

Each team member is asked to raise \$3700 to cover a portion of the team's expenses of transportation, accommodation, meals, and training. If you would like to support the Cambodia team in this effort, your gifts should be mailed directly to the Guelph Regional Office:

Global Youth Volunteer Network
PO Box 1412, 88 Wyndham Street North
Guelph, ON N1H 6N8

CHEQUES SHOULD BE MADE PAYABLE TO GLOBAL YOUTH VOLUNTEER NETWORK.

PLEASE NOTE THAT WE CANNOT ISSUE YOU A TAX RECEIPT IF THE PARTICIPANT'S NAME IS WRITTEN ANYWHERE ON THE CHEQUE, just include the team member's name on the enclosed donor slip and send it with your cheque. Please also note that we cannot accept post-dated cheques. You can also donate online through our website <http://gyvn.ca> by clicking on the "Donate Now" link at the top and following the instructions under "To Sponsor a Team Member." Please note that this service charges 3.9%. Tax receipts are available for all gifts of \$15.00 or more. Any support you are able to offer will be greatly appreciated. (You can rest assured that we will not automatically add you to our mailing list nor send you any further appeals soliciting donations.) Thank you for your interest in Katie Cartwright's development. If you have any further questions please feel free to contact me by e-mail at griffin@uoguelph.ca.

Sincerely,

Shannon Griffin

phone: 416-619-4765 e-mail: swontario@gyvn.ca www.gyvn.ca
Registered Charity # 852077163RR0001



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Team Leader, Team Cambodia

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