



COMMUNITY SERVICES/ DUFFERIN OAKS COMMITTEE AGENDA

Thursday, June 27, 2013 – 4.00 p.m.
Mel Lloyd Centre, 167 Centre Street, Entrance C
Emergency Operations Centre, Shelburne

Declarations of Pecuniary Interests

PUBLIC QUESTION PERIOD

Members of the public will be provided an opportunity to ask questions of the Committee during this time. (Limited to 10 minutes)

COMMUNITY SERVICES

1. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #1
2013 Annual Dufferin County and Member Municipality Emergency Management Training and Exercise

A report from the Director of Community Services dated June 27, 2013 with respect to the annual emergency management training and exercise for the County and member municipalities.

Recommendation:

THAT the report of the Director, Community Services dated June 27th, 2013, Annual Dufferin County and member Municipality Emergency Management Training and Exercise, be approved:

AND THAT staff move forward with the planning of the exercise.

2. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #2
Children Services Update

A report from the Director of Community Services dated June 27, 2013 to provide Committee with a Children's Services Division update.

Recommendation:

THAT the report of the Director, Community Services dated June 2013 – Children's Services Update Report be received.

3. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #3
Naming of the Affordable Housing Apartments (Former Shelburne Hospital)

Discussion on naming the Affordable Housing Apartments (Former Shelburne Hospital). (Referred to Committee at the June 13, 2013 Council meeting)

Recommendation:

For the consideration of the Committee.

DUFFERIN OAKS

4. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #4
Ministry of Health Physiotherapy Funding Change

A report from the Administrator dated June 27, 2013 with respect to the Ministry of Health's announcement regarding changes to funding for physiotherapy services.

Recommendation:

THAT the report of Valerie Quarrie, Administrator, dated June 27, 2013 concerning Ministry of Health Physiotherapy Funding Change be received.

5. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #5
Shelburne Centre for Health - Update

A report from the Administrator dated June 27, 2013 to provide an update on the Shelburne Centre for Health.

Recommendation:

THAT the report of the Administrator, Dufferin Oaks dated June 27th, 2013 - Shelburne Centre for Health –Update, be received;

AND THAT the County support the Shelburne Centre for Health renovations as requested in their Capital Funds application to the Ministry of Health to improve the efficiency of their operations.

6. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #6
Permanent Coordinating Minutes – June 17, 2013

Copy of the minutes of the Permanent Coordinating meeting for June 17, 2013.

Recommendation:

THAT the minutes of the Permanent Coordinating meeting dated June 17, 2013 be received.

OTHER BUSINESS

7. COMMUNITY SERVICES/DUFFERIN OAKS – June 27, 2013 - ITEM #7
Municipal Delegations at AMO Conference 2012

Email correspondence from the Ministry of Municipal Affairs and Housing to remind Municipalities of the July 12, 2013 deadline for the submission of requests for delegations with Ministers at the Association of Municipalities (AMO) Conference in August 2013. Information about delegations and a link to the request form is now available online at <http://www.mah.gov.on.ca/Page10261.aspx>

NEXT MEETING: August 22, 2013 – 4 p.m.
E.O.C., Mel Lloyd Centre, Shelburne



REPORT TO COMMUNITY SERVICES

To: Chair Crewson and Members of the Community Services Committee

From: Keith Palmer, Director of Community Services

Date: June 27th, 2013

Subject: **2013 Annual Dufferin County and member Municipality
Emergency Management Training and Exercise**

PURPOSE:

The purpose of this report is to advise Council of the date and concept of the annual emergency management training and exercise.

BACKGROUND & DISCUSSION:

To meet the mandatory requirements of the *Emergency Management and Civil Protection Act* Dufferin County will be hosting "Exercise Resilient" a one day training and emergency exercise event on Wednesday October 9th, 2013 at Monora Park.

The theme for this event will be "***Continuity of municipal operations during and following a disaster***". Upon the completion of this training and exercise session, each municipality will emerge with a rough draft of a continuity of operations plan which will highlight the key areas of staffing, facilities, resources, communications, and finances. These plans can then be reviewed and considered by each municipality.

FINANCIAL IMPACT:

This learning event has been budgeted for in the 2013 County emergency management exercise budget.

LOCAL MUNICIPAL IMPACT:

Attendance at this event will assist with municipal compliance with the *Emergency Management and Civil Protection Act* for 2013.

RECOMMENDATION:

THAT the report of the Director, Community Services dated June 27th, 2013, Annual Dufferin County and member Municipality Emergency Management Training and Exercise be approved;

AND THAT staff move forward with the planning of the exercise.

Respectfully submitted

Keith Palmer
Director, Community Services.



REPORT TO COMMUNITY SERVICES/DUFFERIN OAKS COMMITTEE

To: Chair Crewson and the Members of General Government Services Committee

From: Keith Palmer, Director of Community Services

Meeting Date: June 27, 2013

Subject: **Children's Services Update**

Purpose

The purpose of this report is to provide council with a Children's Services Division update and to mention some of the local accomplishments within the sector.

Background & Discussion

Jean Hamlyn

The Jean Hamlyn Parent Advisory Committee has been meeting monthly since March 2013. The committee held their first fundraising event on June 5th at the annual Jean Hamlyn Family BBQ held at the Centre and raised just under \$1000.00. The funds are earmarked for new outdoor play equipment (namely bikes). Other initiatives of the committee include supporting staff in exploring cost saving measures for the Centre; and educating parents regarding the new Ministry of Education curriculum for child care centres in Ontario (Early Learning for Every Child Today - ELECT).

Jean Hamlyn is moving forward with a school age summer camp program. If at capacity this program will serve 15 children per week for 9 weeks and will generate a net revenue of approximately \$13,000.00.

Ontario Early Years Centre (OEYC)

Staff are working together to create a 2 year OEYC Dufferin Service Plan. The plan will outline the centres position in relation to the provincial Early Years Policy Framework

and the transfer of funding from the Ministry of Children and Youth Services to the Ministry of Education in 2014.

The Dufferin County OEYC has entered the world of social media and has launched its own Facebook page. This initiative is in efforts to enhance its communication and better serve Dufferin County residents and also to better capture a wider and more diverse audience. To date this initiative has been very effective as it has seen over 2200 hits in less than one month.

Ontario Municipal Social Services Association (OMSSA) Recognition

Dufferin County's local children's planning table, the Dufferin Coalition for Kids (DuCK) has been chosen to receive the Ontario Municipal Social Services (OMSSA) Local Municipal Champion awards. This award is a peer nominated award that recognizes the great work being undertaken by individuals and teams across the province. DuCK is currently comprised of 20 local agencies representing all sectors that address the needs of local children and youth ages 0-18 years including supports and resources for their families.

This award will be presented to the County of Dufferin at OMSSA's Learning Symposium in June 2013 in Ottawa.

Local Child Care Centre Featured in Magazine

Sandbox Tech Child Care, a centre currently under a service agreement with the County of Dufferin was recently featured as the cover story in the Childcare TODAY magazine – a publication produced by the Association of Day Care Operators of Ontario. The article discussed challenges and change management in the face of full day kindergarten implementation and the impacts on the current child care system. In the article, the operator quotes, "The County of Dufferin should be commended for their fair and honest approach to working with all licensed child care centres".

Dufferin County congratulates Sandbox Tech on their article and commends the centre for their commitment to child care service in Dufferin County.

Full Day Kindergarten (FDK)

FDK continues to be implemented across the County with full implementation by September 2014. Each school that implements the program is also offering before and after school programs on site. To date, the YMCA has been awarded the contract to operate these programs at all schools with the exception of 2 (in these 2 schools there was already an existing child care provider on site). The effects of FDK on child care centres has not yet been fully realized. Some centres (one in Shelburne and one in Orangeville) are seeing a drop in enrollment and are starting to consider contingencies

such as serving younger age groups, while another centre in Orangeville is expanding into the Jean Hamlyn/Princess Elizabeth neighbourhood. This new centre will be opening another 70 spaces from toddlers to school agers. Credit Meadows and Island Lake will be implementing FDK September 2013 with East Garafraxa, Mono Amaranth, Montgomery Village, and Princess Elizabeth implementing in September 2014.

Ministry of Education – Service Plans

The Ministry has recently requested that each Service Manager submit service plans outlining the municipalities' plans to allocate funds for core services within the local child care system. This includes fee subsidy, wage subsidy, and special needs resourcing, as well as funding that supports centres with Repairs and Maintenance and Transitional Funding to support those impacted by the implementation of full day kindergarten. To assist with this planning, the County has contracted the services of a consultant to complete a local integrated Children's Services Plan. The plan will include a County systems thinking approach that is not only specific to the services delivered by the service manager. The plan will be completed in September 2013, and will be used to transition the system in 2014 with full implementation by January 2015, as directed by the Ministry of Education.

Early Learning for Every Child Today (ELECT)

Early Learning for Every Child Today is a Framework for Ontario Early Childhood Settings that describes how young children learn and develop, and is intended to complement, the *Ontario Day Nurseries Act*, existing guidelines and programs. ELECT is prepared for use by childcare professionals – and other caregivers who are working in early childhood settings.

In conjunction with "Raising the Bar", and providing additional resources to enhance the quality of care, staff are working with centres in Dufferin County to implement the ELECT curriculum.

Over the next year the County's goal is to have Jean Hamlyn staff "champion" the curriculum and fully transition to using the ELECT principals. As one of the Provinces Service Managers, and with Dufferin County's continuing to directly operate a child care centre, Jean Hamlyn will now provide modeling and leadership to local centres around quality and innovative learning approaches.

Local Municipal Impact

None

Financial, Staffing, Legal, or IT Considerations

None

Recommendation

THAT the report of the Director, Community Services dated June 2013 – Children's Services Update Report be received.

Respectfully submitted by,

Keith Palmer
Director, Community Services.

THE CORPORATION OF THE COUNTY OF DUFFERIN



REPORT TO DUFFERIN OAKS COMMITTEE OF MANAGEMENT



To: Chair Crewson and Members of the Dufferin Oaks Committee of Management

From: Valerie Quarrie, Administrator

Date: June 27, 2013

Subject: Ministry of Health Physiotherapy Funding Change

Purpose:

To inform committee members of the Ministry of Health's announcement regarding changes to funding for physiotherapy services.

Background & Discussion

The Ministry of Health and Long-Term Care (MOHLTC) has announced changes to the funding models used for physiotherapy services in long term care homes.

A single per bed allocation model will replace the two existing models; the Designated Physiotherapy Clinic (DPC) and the "Memorandum of Understanding" or Allocation model. The new model, which focuses solely on one on one physiotherapy services, will result in a decrease in OHIP funded service levels under the current Designated Physiotherapy Clinic (DPC) funding model and an increase in funding over the Allocation model.

Dufferin Oaks, like the large majority of homes, uses the DPC funding model. The new model removes physiotherapy funding out of OHIP and transfers \$58.5 million directly to homes (\$750 per bed per annum). The announcement also included a projected \$10 million dollar investment for exercise classes which is now estimated to be \$7.7 million (27 cents per bed per day). In total, this new funding will provide approximately \$66.2 million in funding for physiotherapy and exercise directly to the homes versus the current funding for physiotherapy in long term care of \$110 million.

The Ministry is making these changes to control the ever increasing costs of physiotherapy and to ensure that physiotherapy funding is used specifically for physiotherapy.

The new funding model is to take effect August 1, 2013.

The new physiotherapy funding model announced by the government is a massive change for the sector and homes are struggling to understand the impact. Dufferin Oaks will be working with OANHSS (Ontario Association of Non-Profit Homes and Services for Senior), our provincial association, and our physiotherapy provider over the coming

months to consider issues around implementation, service impacts and mitigation strategies.

Many DPC contracts included a broader range of administrative and clinical services than strictly defined physiotherapy. For example, our contract with our physiotherapy company provides: occupational therapy, assessments for applications to the Assistive Devices Program, Speech Language Pathology, staff education, assistance on various committees, advice on quality improvement, etc. Under the new program these and other ancillary services will not be covered. Homes will need to know the new service definitions, cost/price and quantity details before they can enter into contract discussions for physiotherapy and related services going forward.

OANHSS states they will explore with the MOHLTC the range of these ancillary services and the associated loss of service and impact on residents and homes over the coming months. OANHSS is also working with the OPA (Ontario Physiotherapy Association) to develop tools to assist members in implementing the new model, including in the areas of assessment and application (or interpretation of the descriptions) of what can be funded under this new model.

Impact on Dufferin Oaks:

The funding announcement will result in a decrease in service for the residents of Dufferin Oaks. We will be working with OANHSS and our physiotherapy provider and to evaluate staffing issues and operating costs and determine what can be achieved through the new funding model to minimize impact on the residents of Dufferin Oaks. Looking forward, we will have to re-issue a RFP to ensure we get the maximum services with the new funding.

Local Municipal Impact

There will be no impact on local municipalities.

Financial Impact

The Ministry of Health funding effective August 1, 2013 will result in additional annual subsidy of \$120,000 per annum (\$750 per bed per year) for physiotherapy and an estimated \$15,768 per annum (27 cents per bed per day) for exercise classes funded directly to the home. However this funding will be used to purchase services that are no longer covered by DPC's so there will not be a net impact on the budget this year.

Recommendation

THAT the report of Valerie Quarrie, Administrator, dated June 27, 2013 concerning Ministry of Health Physiotherapy Funding Change be received.

Respectfully submitted,

Valerie Quarrie
Administrator



REPORT TO COMMUNITY SERVICES DUFFERIN OAKS

To: Chair Ed Crewson and Members of Dufferin Oaks Committee

From: Valerie Quarrie, Administrator

Date: June 27, 2013

Subject: **Shelburne Centre for Health – Update**

Purpose:

The purpose of this report is to update committee on the status of the Shelburne Centre for Health.

Background and Discussion:

In 2012, the Shelburne Centre for Health was created and it is now operating the local Family Health Team in the Mel Lloyd Centre in Shelburne. The new team, led by Dr. Amy Horvat, has brought about significant improvements in access to local health care for Centre and North Dufferin. The new Centre for Health has been very successful in recruiting new doctors into the area. By the end of September there will be 6 doctors in addition to a nurse practitioner practising on a regular basis in the Centre. The Shelburne Centre for Health has also seen an increase in the number of specialist clinics offered to the local citizens saving many patients inconvenience, travel time and costs.

In response to the rapid growth of the Shelburne Centre for the Health, the Centre is requesting capital funds from the Ministry of Health to make improvements to the space they currently occupy. The goal is to create a new hub based model of practice where doctors can efficiently see patients around a centre core of supports. The changes would result in two support hubs with many of the surrounding patient rooms spilt into two, effectively doubling the number of patient examination rooms. This would be a more efficient use of space while making it easier for the doctors to see a higher volume of patients.

To achieve this model of practice, the Centre for Health would like to use the entire space in Bryan Wing. This would keep their operations close together so that they can

practice in the new hub model rather than moving parts to other locations in the Mel Lloyd Centre. To establish the more efficient hub model and keep the Centre for Health together in Bryan Wing, would require the moving of three agencies to elsewhere in the building: Service Canada, Contact North, and Dufferin Resource Centre.

The Centre for Health is unsure if and when the capital requests would be approved. They are hoping for renovations to begin this year. If they receive the approval for the improvements, they are planning to do the renovations in stages in order to continue to provide medical services to their patients.

Financial Impact:

The Shelburne Centre for Health has applied to the Ministry of Health for 100 % Capital Funding for the renovations. There may be cost implications for moving the three agencies and we will continue to investigate any financial impact.

Local Municipal Impact:

None at this time.

Recommendation:

THAT the report of the Administrator, Dufferin Oaks dated June 27th, 2013 - Shelburne Centre for Health –Update be received;

AND THAT as landlord the County supports the Shelburne Centre for Health renovations as requested in their Capital Funds application to the Ministry of Health to improve the efficiency of their operations.

Respectfully submitted,

Valerie Quarrie
Administrator, Dufferin Oaks

PERMANENT CO-ORDINATING MEETING

June 17, 2013

PRESENT:

Valerie Quarrie - Dufferin Oaks Administrator, Earl Gray - Facilities Manager, Sherry Teeter-FHT, Bruce Horsley- New Horizons,

Regrets:, David Egbert – Shelburne Family Physiotherapy, Shelley Doney – Early Years, Patti Tardif – DCCSS Ann Abbott – OMOD, Tom Craig – WDGPH

Items Discussed:

1. New Horizons

- Bruce reported that his club was very successful in the District 27 competition with a 1st in Shuffleboard, 2nd in Euchre and 1st in Bid Euchre. They are moving on to the Strathroy competition.
- Problem had been noted with ants. PCO has completed a perimeter spray. Bruce to notify Maintenance if problem persists.

2. Ontario March of Dimes

- No report

3. Family Health Team

- They have some concerns over the heating & cooling system. Maintenance staff will visit Sherry this afternoon to explain the system and answer questions.
- The Bryan wing had a bird mite problem that has been resolved. All vents have now been screened and hopefully will not be a problem again.
- The Family Health Team wishes to secure the back entrance of the clinic at Entrance E. They will post a sign on their door advising of the change effective August 1st. People will be advised to use Entrance C instead (or go around through basement.)
- New doctors will be arriving in June, July and in September.
- They are applying for Ministry of Health funding for renovations to improve efficiency and the use of space to meet the increasing number of doctors.

4. Dufferin Oaks/DCCSS

- DCCSS, in partnership with OMOD, has submitted a business case to the CW LHIN for Assisted Living services in Shelburne.
- Dufferin Oaks/DCCSS Annual Volunteer Banquet is being held Thursday June 20th. Staff will be setting up during the day and reception will be at 5:30 pm in Crewson Court and 6:00 pm in the New Horizons rooms.

5. Facility Issues:

- Ontario Land Surveyor was here and plan should be going forward to the Town of Shelburne this week for their approval regarding increase parking at the east side of the MLC parking lot.

- The new flooring in the Bouwhuis wing and the stairwells are complete. All are pleased with the final product but on two occasions the flooring company came in when they were not scheduled. Earl apologized for the inconvenience caused.
- Please note Canada Post has changed the postal code for the Mel Lloyd Centre. The new postal code is L9V 3R8. Please notify any contacts of the change. (The Village has a new postal code of L9V 3R2. The Oaks has a new postal code of L9V 3R7.)
- There was a concern a tenant that they were unaware of the wing names in the Mel Lloyd Centre in the case of a fire. At Entrance B and Entrance K are Fire maps that show the wing names and if there was a fire or trouble alert, the location. However, the fire directions remain the same for the Mel Lloyd Centre. Other than the planned monthly drills, if you hear the fire alarm, evacuate.

6. **WDGPH:**

- No Report

7. **Ontario Early Years**

- Shelley sent report that:
 - “All programs continue to run but we will be slowing things down over the summer. Kid’s First finishes up this week which was an incredibly successful program where children are prepared for kindergarten....23 children and 3 teachers.”
 - “Our new stairs look great!!!”
 - “We plan on meeting over the summer to discuss new programs and how we can make the most of our afternoons which have been quiet....whether that is partnering with other agencies and offering different workshops. Will keep you informed on what the outcome is from our meeting.”

Next Meeting: September 16, 2013 @ 11:30 am at DCCSS office

From: Krepostman, Suzan (MAH) [<mailto:Suzan.Krepostman@ontario.ca>]

Sent: May-21-13 1:32 PM

To: Delegations (MAH)

Subject: FW: Municipal Delegations at AMO Conference / Délégations municipales au congrès de l'AMO

Please be advised that the Municipal Delegation Request Form for the Association of Municipalities of Ontario (AMO) 2013 Annual Conference is now available online. Information about delegations and a link to the form are available here: <http://www.mah.gov.on.ca/Page10261.aspx>. The deadline to submit requests is Friday, July 12, 2013.

Veillez noter que le Formulaire de demande d'une délégation municipale au congrès annuel 2013 de l'Association of Municipalities of Ontario (AMO) est maintenant disponible en ligne. Les renseignements sur les délégations et un lien vers le formulaire sont disponible ici: <http://www.mah.gov.on.ca/Page10274.aspx>. La date limite pour présenter votre demande est vendredi, le 12 juillet 2013.

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